

Protean eGov Technologies Limited



protean

Change *is* growth

STANDARD OPERATING PROCEDURE (SoP)

Subscriber Maintenance by Nodal Office for Govt. Subscriber

Version 1.1

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REVISION HISTORY

Sr. No.	Date of Revision	Version	Section Number	Description of Change
1	-	1.0	-	Initial Version
2	15-12-2024	1.1	-	New Screenshots provided

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Background:

Subscribers registered with CRA are allowed to update the existing details in the available CRA system. For the purpose of carrying out these changes, Subscriber has to submit a Subscriber Detail Change Request form (S2 form) to the concerned PAO/DTO. The said form is available at CRA website wherein the subscriber can download the S2 form.

Link for site is : <https://npscra.nsdl.co.in/>

The subscriber is required to go through below mentioned option

Home -- → Central Government/State Government -- → Forms -- → NPS Account Maintenance -- → Form S2: Subscriber Details Change

NPS Account Maintenance

- ❖ Form S2 : Subscriber Details Change
- ❖ Form S7 : Subscriber's Photo and Signature Change
- ❖ Form S8 : Covering Letter of DDO for Change in Photo and Signature of Subscriber
- ❖ PAN & Aadhaar Updation Form
- ❖ Form ISS - Inter Sector Shifting

Nodal office can update below mentioned details of subscriber in the CRA system by through login its User IDs.

- Email ID and Mobile number
- Address details
- Nomination details
- Bank Details

Flow Matrix for Processing Change Request (Email ID/Mobile Number/ Address Details /Nomination and Bank Details)	
Request Initiation	Authorization
PAO/DTO (User 1)	PAO/DTO (User 2)

The subscribers can submit the documents for change request to concerned DDO office. Based on the availability of option, DDO office may initiate the subscriber details change request in CRA log in and forward to DTO/PAO office for further verification/authorization. If DDO has no access for processing any modification, the office needs to send the request the concern DTO/PAO.

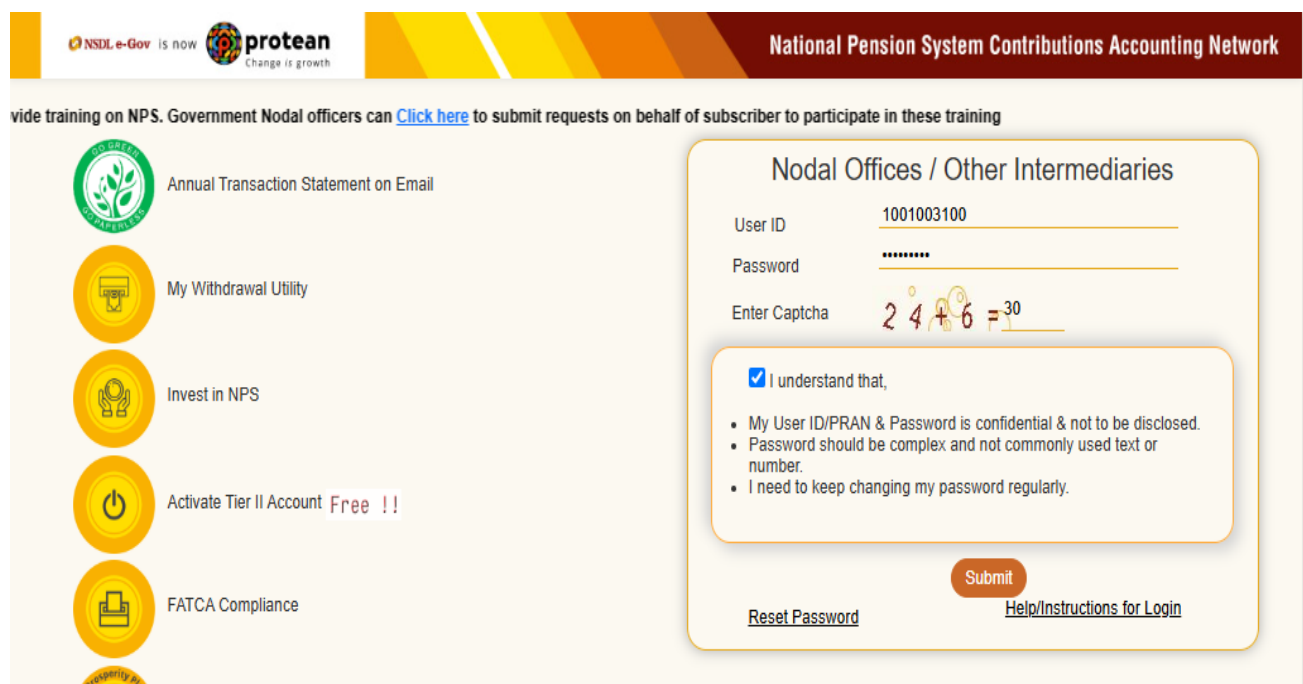
(Please note the office can update name/DoB/ DoJ and DoR also of the subscriber mapped with it. For the said updation, a separate SOP is available namely "[SOP for updating Subscriber details V_1.1](#)". The offices are requested to refer the same for updation of these details)

A. Process to Update Subscriber i.e. Email ID/Mobile Number/Address Details

A.1 Request initiation by PAO/DTO office Nodal Office User 1 (Maker)

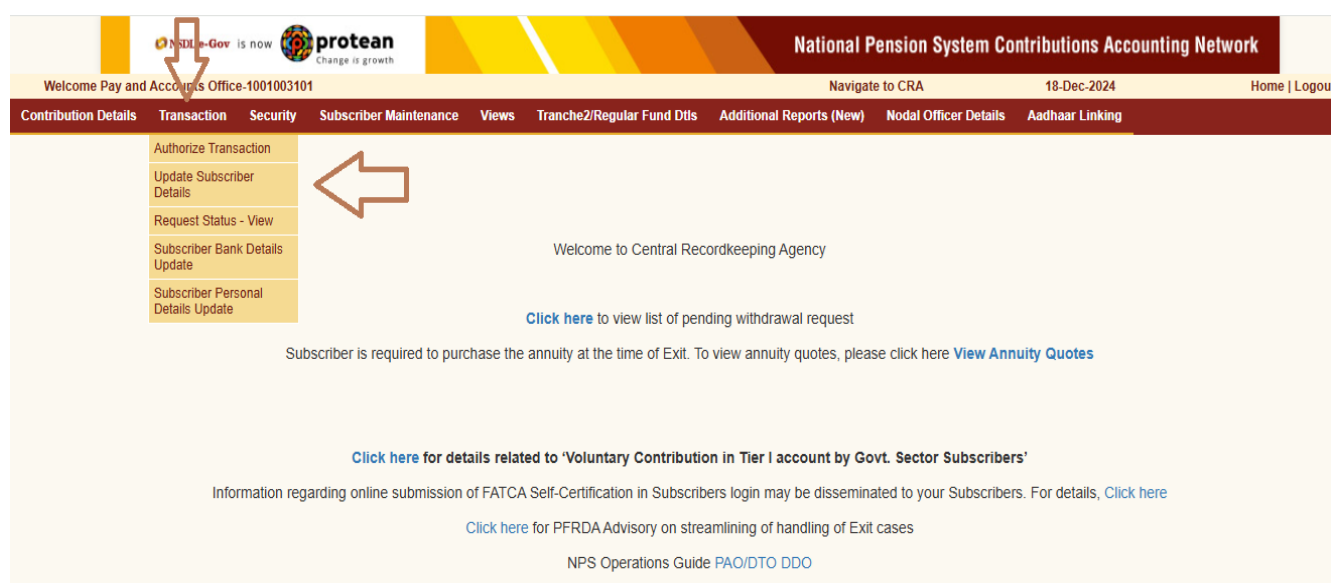
1. Log in to <https://npscan-cra.com/CRA/>. Enter PAO/DTO office user Id and password. Click on “Submit” (Refer figure 1)

Figure 1



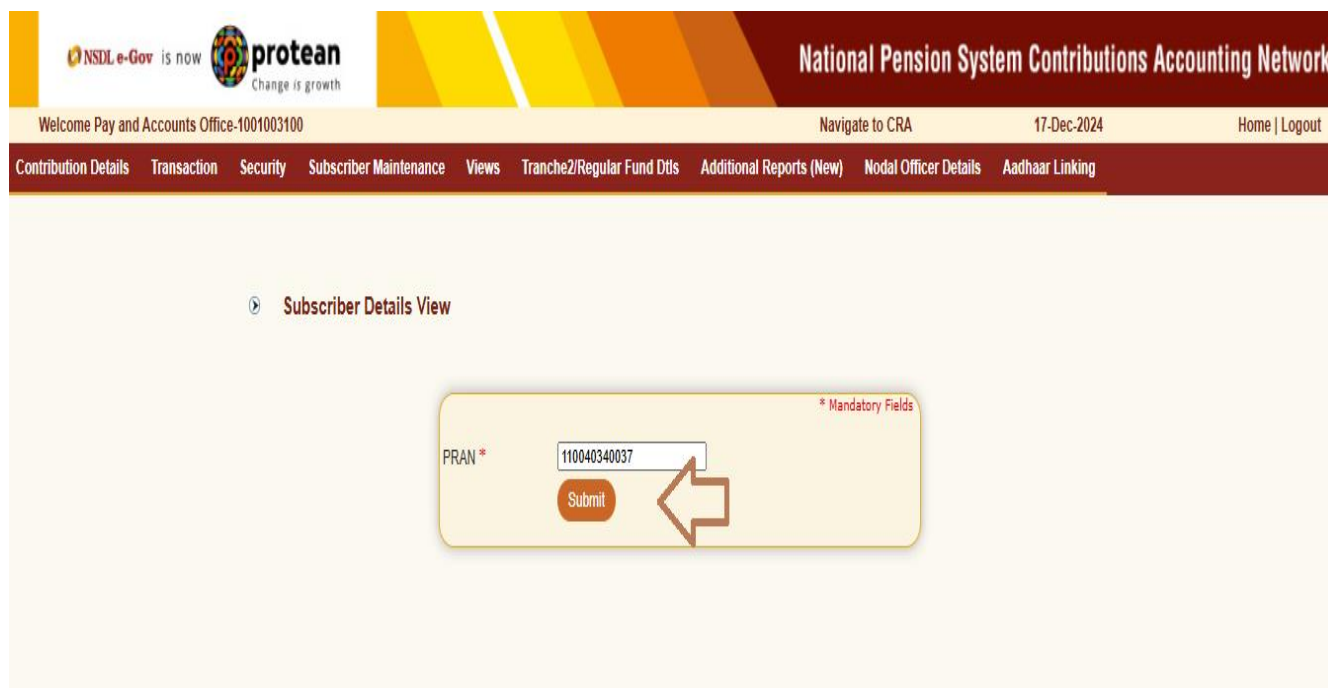
2. Click on menu “Transaction”→ “Update Subscriber Details” (Refer figure 2)

Figure 2



- Enter PRAN of subscriber under **"Subscriber Details View"** option. Click on **"Submit"** (Refer figure 3)

Figure 3



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Welcome Pay and Accounts Office-1001003100

Navigate to CRA 17-Dec-2024 Home | Logout

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Subscriber Details View

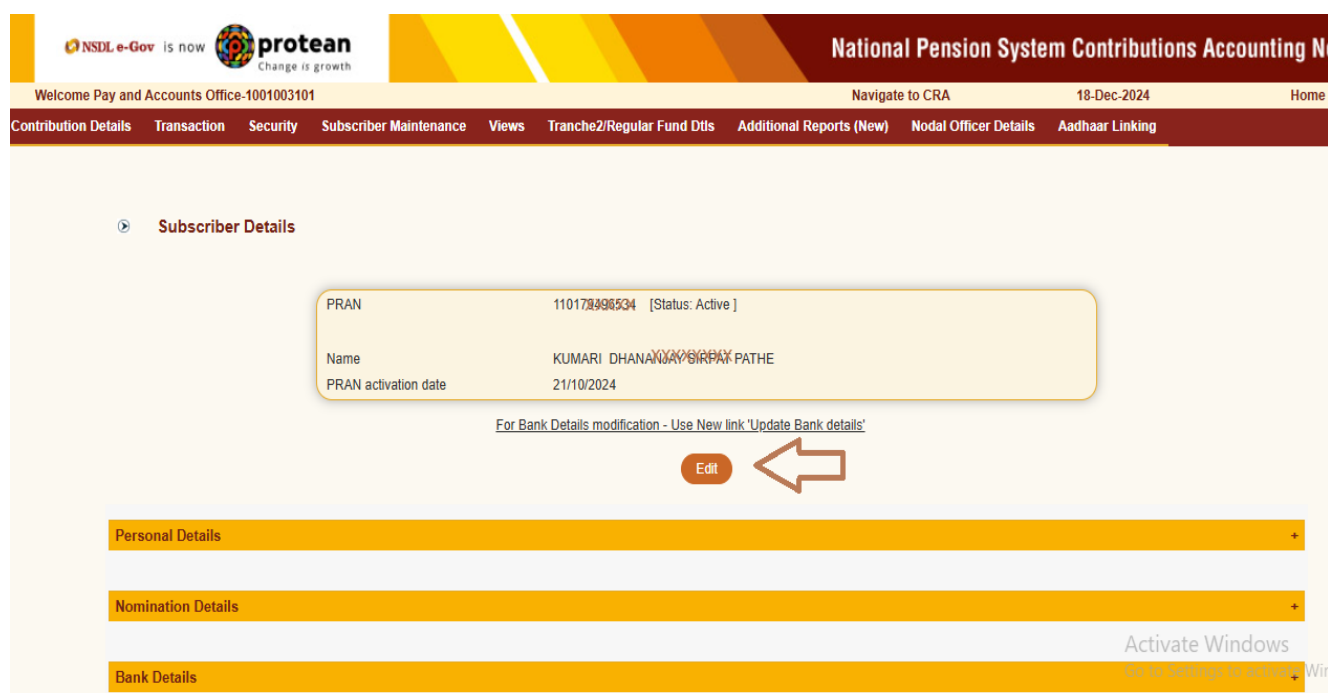
PRAN * 110040340037

* Mandatory Fields

Submit

- Click of **"Edit"** option to enter **New details**. (Refer figure 4)

Figure 4



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Welcome Pay and Accounts Office-1001003101

Navigate to CRA 18-Dec-2024 Home | Logout

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Subscriber Details

PRAN	11017990534	[Status: Active]
Name	KUMARI DHANAKUMARIRPAI PATHE	
PRAN activation date	21/10/2024	

For Bank Details modification - Use New link 'Update Bank details'

Edit

Personal Details +

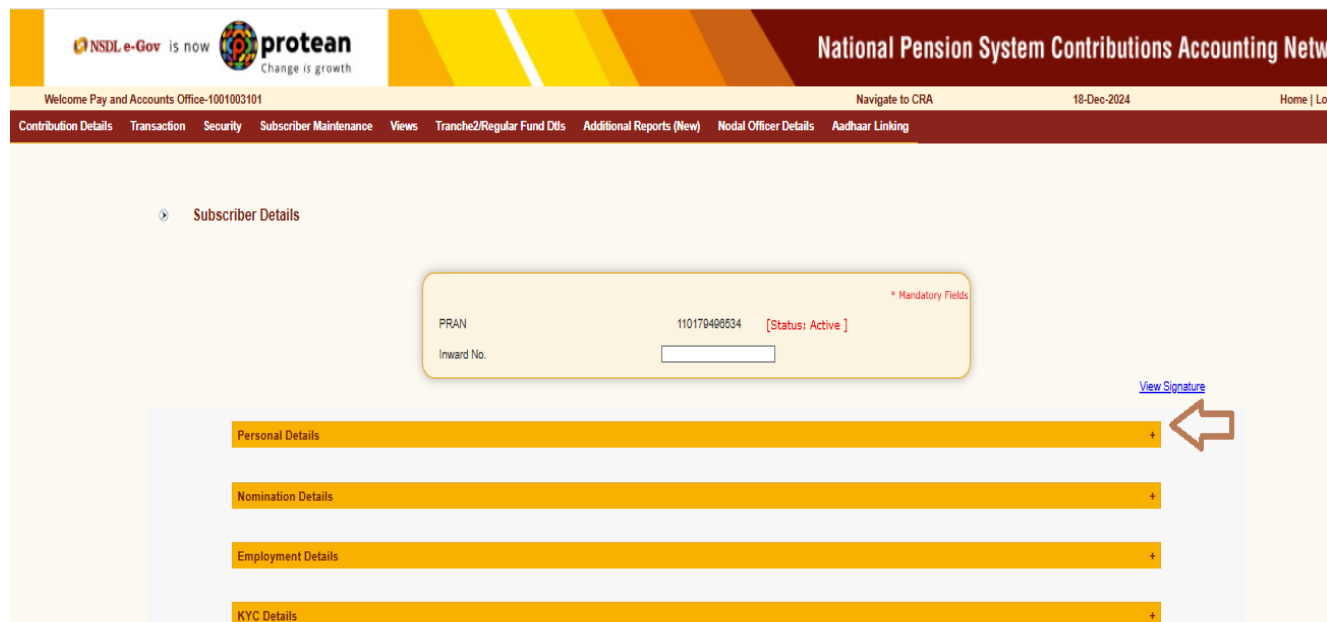
Nomination Details +

Bank Details +

Activate Windows
Go to Settings to activate Windows

5. To check the existing personal details please click on **Personal Details** tab. (Refer figure 5)

Figure 5



NSDL e-Gov is now **protean** Change is growth

Welcome Pay and Accounts Office-1001003101

Navigate to CRA 18-Dec-2024 Home | Log

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Subscriber Details

PRAN 110170406534 [Status: Active]

Inward No.

* Mandatory Fields

[View Signature](#)

Personal Details +

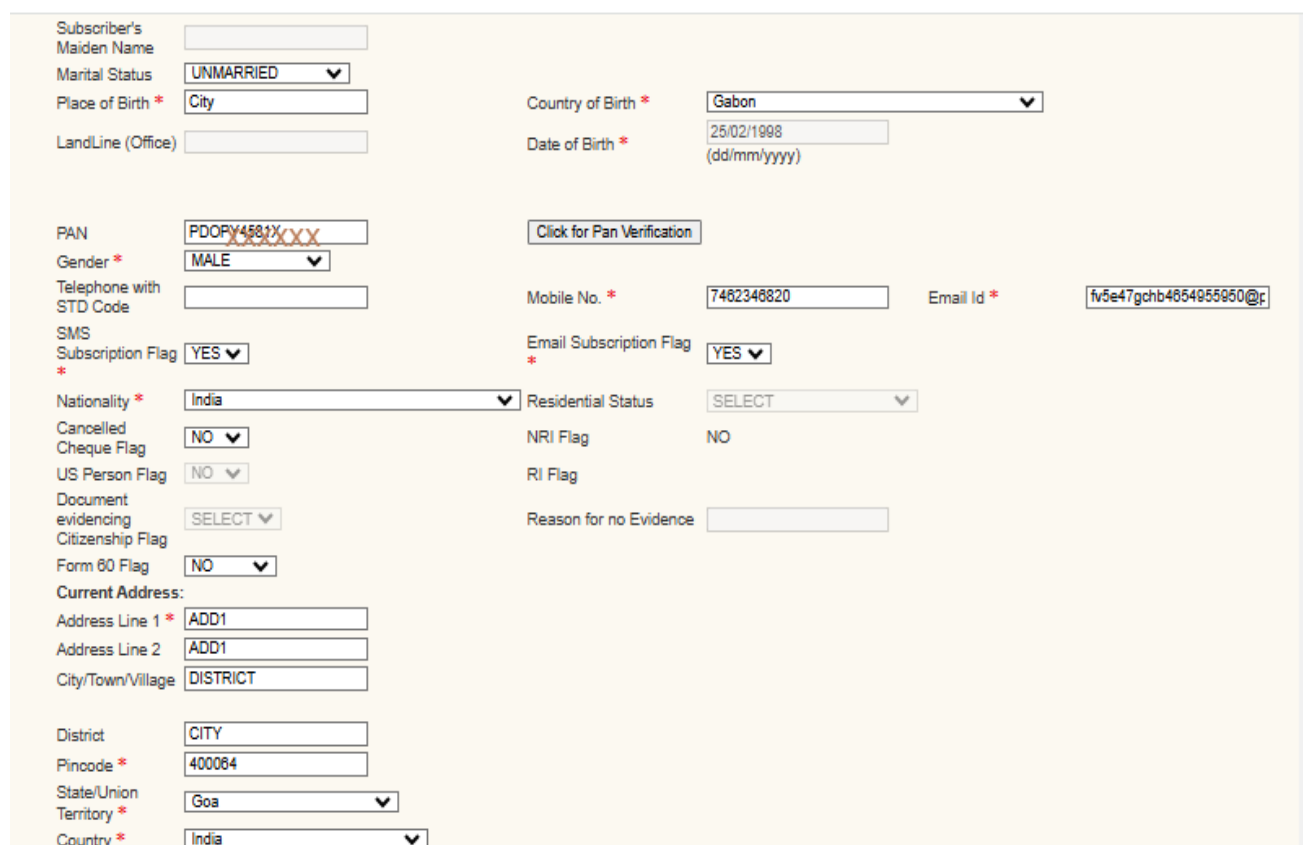
Nomination Details +

Employment Details +

KYC Details +

6. Existing personal details can be viewed under **Personal Details** tab (Refer figure 6)

Figure 6



Subscriber's Maiden Name

Marital Status

Place of Birth *

LandLine (Office)

Country of Birth *

Date of Birth * (dd/mm/yyyy)

PAN

Click for Pan Verification

Gender *

Telephone with STD Code

Mobile No. *

Email Id *

SMS Subscription Flag

Email Subscription Flag

Nationality *

Residential Status

Cancelled Cheque Flag

NRI Flag

US Person Flag

RI Flag

Document evidencing Citizenship Flag

Reason for no Evidence

Form 60 Flag

Current Address:

Address Line 1 *

Address Line 2

City/Town/Village

District

Pincode *

State/Union Territory *

Country *

7. Please enter new detail in respective field and click on **“Submit”**. In case mobile number/email ID details already exists in CRA records, system will prompt an error **“Duplicate Mobile Number Already Exists in CRA system.”** The office needs to check with the subscriber for the said duplicity and request for another mobile number for updation if available. (Refer figure 7 & 8)

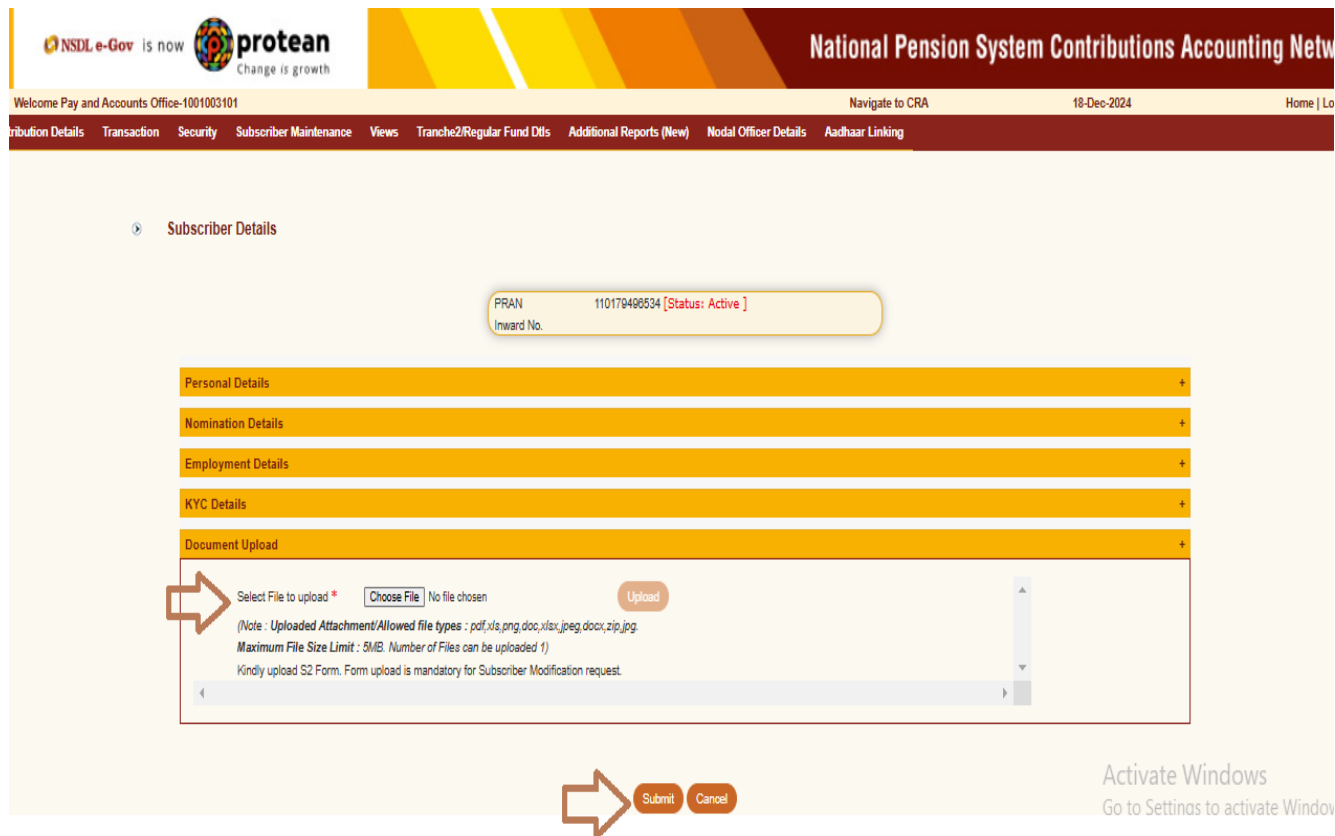
Figure 7

Figure 8

8. Nodal office is required to **Upload supporting Proof i.e. S2 Form** signed by subscriber along with supporting documents. (Refer figure 9 & 10)

- Uploaded Attachment/Allowed file types: pdf/xls/png/doc/xlsx/jpeg/docx/zip/jpg.
- Maximum File Size Limit: 5MB.
- Only 1 document can be uploaded.
- File Name should not have special characters or space.

Figure 9



Welcome Pay and Accounts Office-1001003101

Navigate to CRA 18-Dec-2024 Home | Log Out

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Subscriber Details

PRAN 110179496534 [Status: Active]
Inward No.

Personal Details +

Nomination Details +

Employment Details +

KYC Details +

Document Upload +

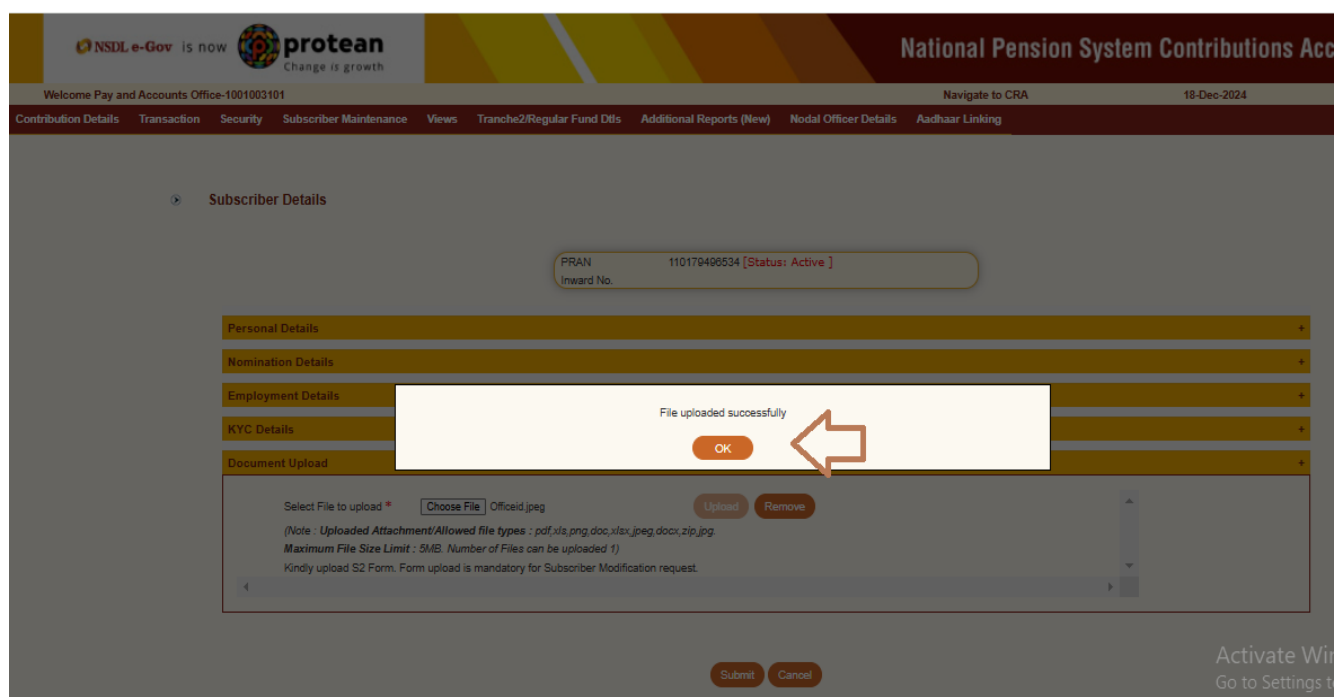
Select File to upload * Choose File No file chosen Upload

(Note : Uploaded Attachment/Allowed file types : pdf,xls,png,doc,xlsx,jpeg,docx,zip,jpg.
Maximum File Size Limit : 5MB. Number of Files can be uploaded 1)
Kindly upload S2 Form. Form upload is mandatory for Subscriber Modification request.

Submit Cancel

Activate Windows
Go to Settings to activate Windows

Figure 10



Welcome Pay and Accounts Office-1001003101

Navigate to CRA 18-Dec-2024 Home | Log Out

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Subscriber Details

PRAN 110179496534 [Status: Active]
Inward No.

Personal Details +

Nomination Details +

Employment Details +

KYC Details +

Document Upload +

File uploaded successfully
OK

Select File to upload * Choose File Officeid.jpeg Upload Remove

(Note : Uploaded Attachment/Allowed file types : pdf,xls,png,doc,xlsx,jpeg,docx,zip,jpg.
Maximum File Size Limit : 5MB. Number of Files can be uploaded 1)
Kindly upload S2 Form. Form upload is mandatory for Subscriber Modification request.

Submit Cancel

Activate Windows
Go to Settings to activate Windows

9. Updated details entered in CRA system will be highlighted in red color text. Office may verify the details and click on **“Submit”** option. (Refer figure 11)

Figure 11

Subscriber Details

PRAN 110162887572 [Status: Active]
Inward No.

Personal Details			
PRAN	110162887572 [Status: Active]	PAN	EZGPW6585W
Name	SHRI CVVH WXZVC	Mother's Name Flag	NO
Father's Name	ZVHENDC WXZVC	SOT Language	ENGLISH
Mother's Name	TEEZV DEVH	Last 4 digits of Aadhaar	
Orphan	NO		
Gender	MALE	Date of Birth	17/10/1996
Subscriber's Maiden Name		Spouse Name	
Marital Status	MARRIED	LandLine (Office)	
Place of Birth	ATELI	Country of Birth	India
POP Consent flag	NO		
CERSAI ID		Residential Status	RI
Nationality	India		
Cancelled cheque Flag	YES		
US Person Flag	NO		
Document evidencing Citizenship Flag	Y	Reason for no Evidence	Y
RI Flag			
Form 60 Flag		PAN Seed Flag	YES
Current Address:			
Address Line 1	VPO-hisijxz ,		
Address Line 2	xakxIZ ,		
City/Town/Village			
District	REWARI		
PinCode	123103		
State/Union Territory	HARYANA		
Country	INDIA		
Address Type	RESIDENTIAL		
Telephone with STD Code			
Mobile No.	+919887854310		
SMS Subscription Flag	YES	Email Subscription Flag	YES
Email Id	efgc@nsdl.co.in		
Vendor Id		Document Number	

10. Message will be displayed on screen once subscriber details change request are captured successfully. Acknowledgment number will be displayed on screen. (Refer figure 12)

Figure 12

Subscriber Details Modification

PRAN 110179496534

The Subscriber Details Change request has been Accepted.

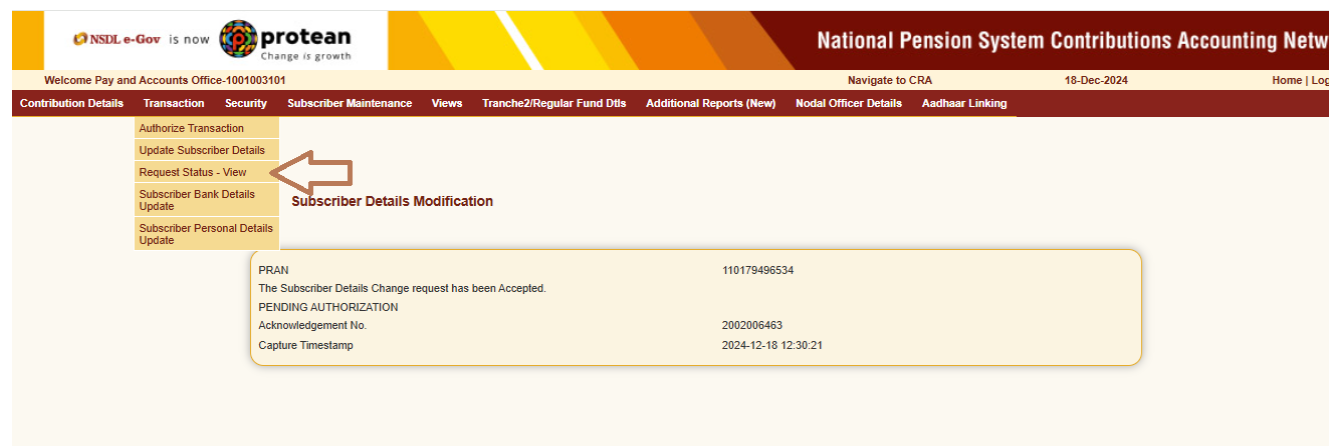
PENDING AUTHORIZATION

Acknowledgement No. 2002006463

Capture Timestamp 2024-12-18 12:30:21

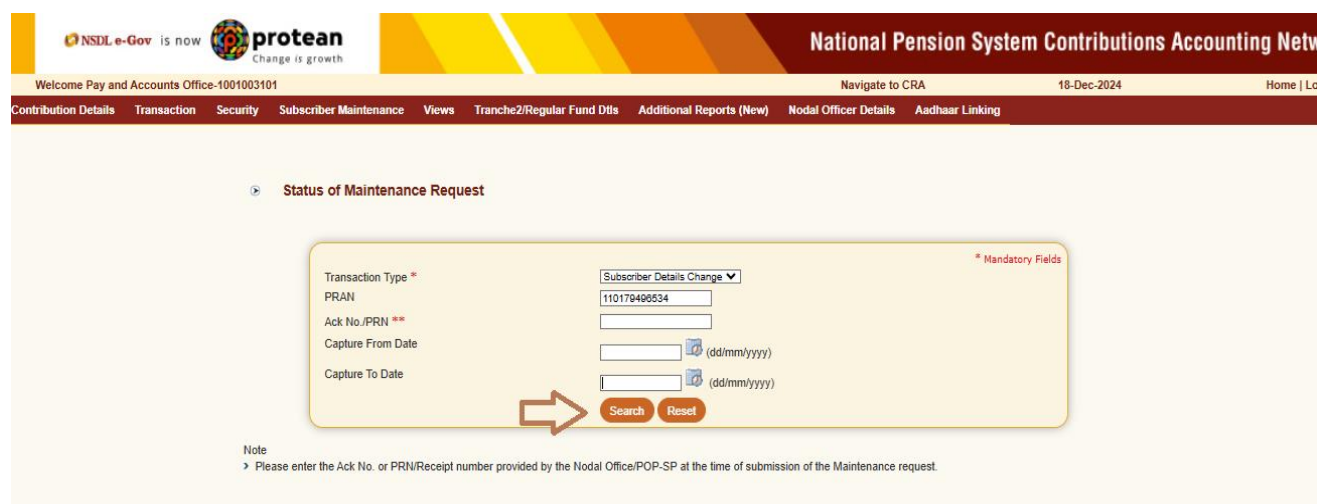
11. Status of request can be checked under option: View--→ Request Status -View→ Transaction Type→ Enter PRAN/ Acknowledgment number (Refer figure 13,14 & 15)

Figure 13



PRAN 110179496534
The Subscriber Details Change request has been Accepted.
PENDING AUTHORIZATION
Acknowledgement No. 2002006463
Capture Timestamp 2024-12-18 12:30:21

Figure 14

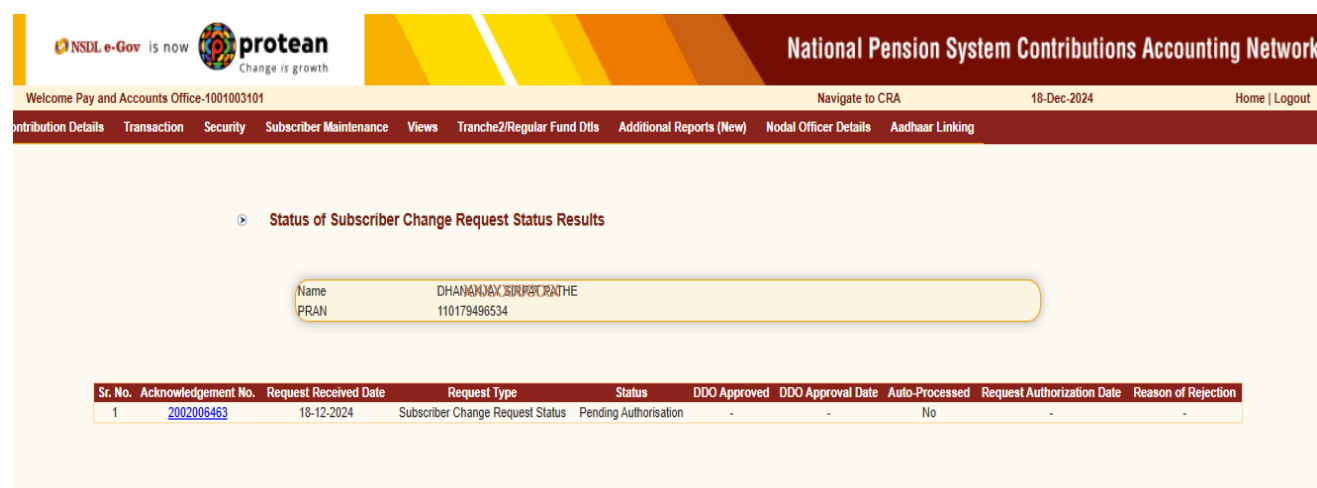


Status of Maintenance Request

Transaction Type * * Mandatory Fields
PRAN
Ack No./PRN **
Capture From Date (dd/mm/yyyy)
Capture To Date (dd/mm/yyyy)

Note
Please enter the Ack No. or PRN/Receipt number provided by the Nodal Office/POP-SP at the time of submission of the Maintenance request.

Figure 15



Status of Subscriber Change Request Status Results

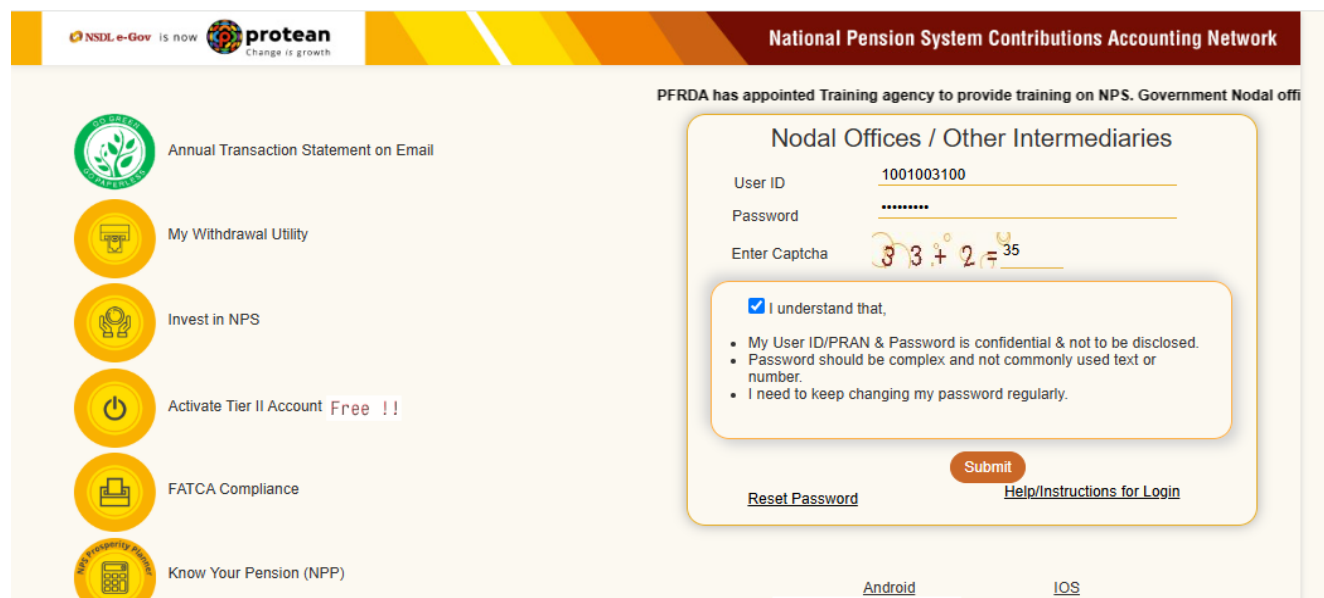
Name DHANANJAY K. S. RAO
PRAN 110179496534

Sr. No.	Acknowledgement No.	Request Received Date	Request Type	Status	DDO Approved	DDO Approval Date	Auto-Processed	Request Authorization Date	Reason of Rejection
1	2002006463	18-12-2024	Subscriber Change Request Status	Pending Authorisation	-	-	No	-	-

A.2 Request Authorization by PAO office Nodal Office User 2 (Checker/Authorizer)

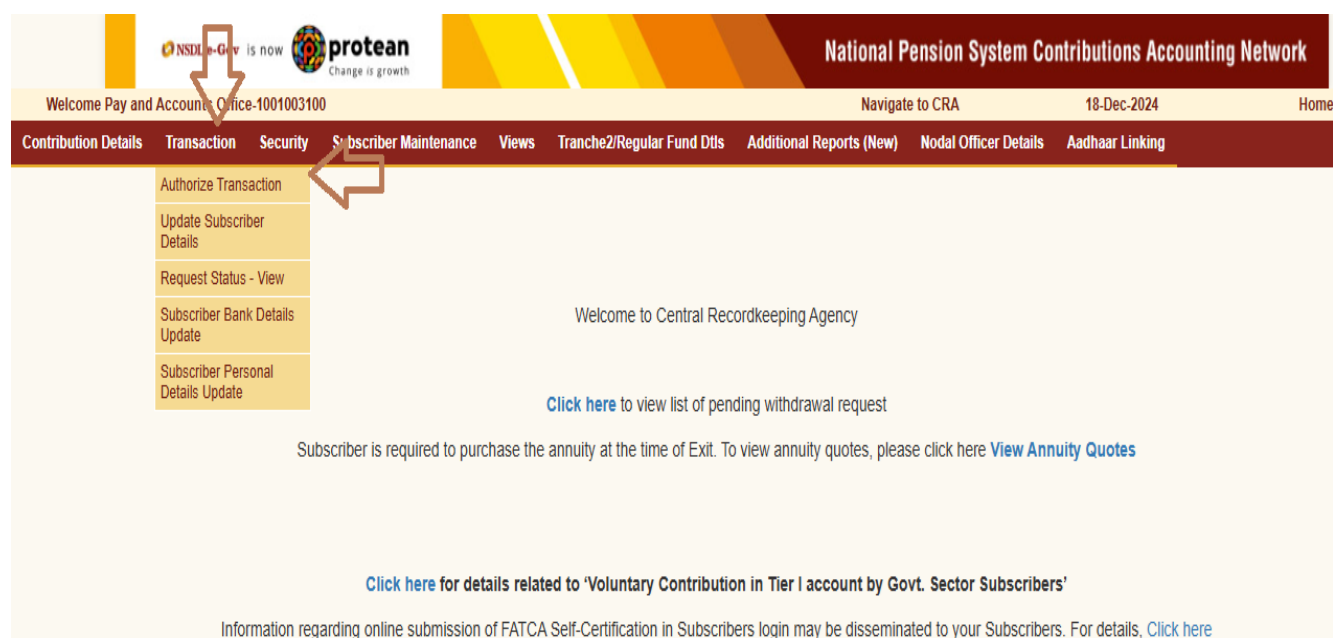
12. Log in to <https://npscan-cra.com/CRA/> and enter PAO/DTO user Id and password. Click on “Submit” (Refer figure 16)

Figure 16



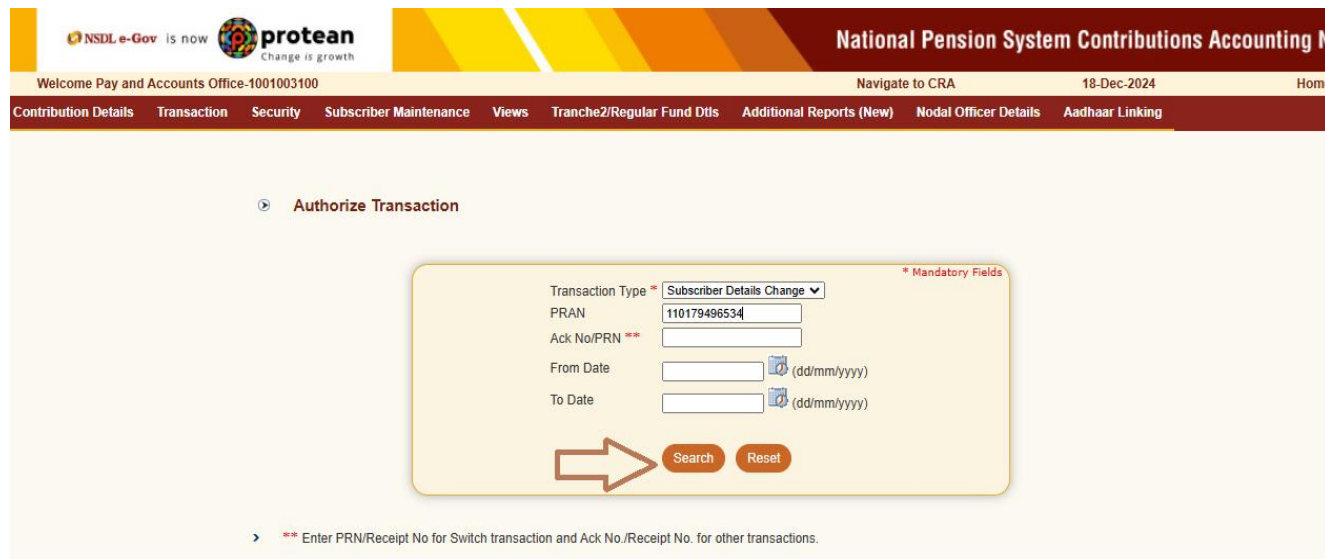
13. Click on menu “Transaction”→ “Authorize Transaction” (Refer figure 17)

Figure 17



14. Enter "Transaction Type" and PRAN. Click on **"Search"** (Refer figure 18)

Figure 18



NSDL e-Gov is now **protean** Change is growth

Welcome Pay and Accounts Office-1001003100

Navigate to CRA 18-Dec-2024 Home

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Authorize Transaction

Transaction Type * Subscriber Details Change

PRAN 110179496534

Ack No/PRN **

From Date (dd/mm/yyyy)

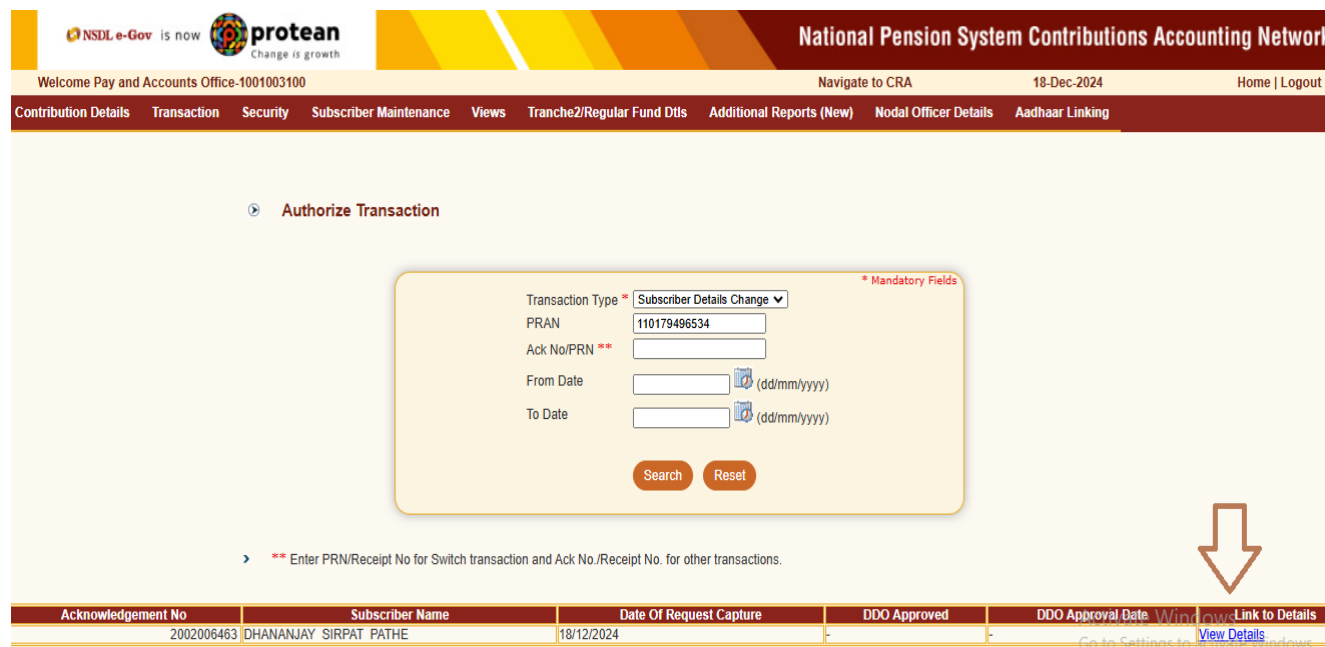
To Date (dd/mm/yyyy)

Search Reset

** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

15. Click on Hyperlink **"View Details"** to check the new details entered by maker user. (Refer figure 19)

Figure 19



NSDL e-Gov is now **protean** Change is growth

Welcome Pay and Accounts Office-1001003100

Navigate to CRA 18-Dec-2024 Home | Logout

Contribution Details Transaction Security Subscriber Maintenance Views Tranche2/Regular Fund Dtls Additional Reports (New) Nodal Officer Details Aadhaar Linking

Authorize Transaction

Transaction Type * Subscriber Details Change

PRAN 110179496534

Ack No/PRN **

From Date (dd/mm/yyyy)

To Date (dd/mm/yyyy)

Search Reset

** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

Acknowledgement No	Subscriber Name	Date Of Request Capture	DDO Approved	DDO Approval Date	Link to Details
2002006463	DHANANJAY SIRPAT PATHE	18/12/2024	-	-	View Details

Go to Settings to activate Windows.

16. Click on personal details tab to check new updated details. Updated details are highlighted in **Red Color** Text. (Refer figure 20)

Figure 20

[Back to Results Page](#)
 * Changes to be authorized are marked in red

PRAN 110179496534 X
 Acknowledgement No. 2002006463
 Inward No.

[View Signature](#)

Personal Details

Nomination Details

Personal Details

PRAN	110179496534	PAN	PDOPY4581X
Name	KUMARI DHANANJAY SIRPAT PATHE	Mother's Name Flag	Mother Name
Father's Name	VAISHALI	SOT Language	ENGLISH
Mother's Name	VAISHALI	Last 4 digits of Aadhaar	
Orphan	NO	Date of Birth	25-Feb-1998
Gender	MALE	Subscriber's Maiden Name	
Spouse Name		Place of Birth	CITY
Marital Status	UNMARRIED	CERSAI ID	
Country of Birth	Gabon	Residential Status	
POP Consent Flag	NO	RI Flag	
Nationality	India	Reason for no Evidence	
Cancelled Cheque Flag	NO	PAN Seed Flag	NO
US Person Flag	NO		
Document evidencing Citizenship Flag			
Form 60 Flag	NO		
Current Address:			
Address Line 1	ADD5 ,		
Address Line 2	ADD4 ,		
City/Town/Village	dummy ,		
District	CITY		
Pincode	400064		
State/Union Territory	GOA		
Country	INDIA		
Address Type			
LandLine (Office)			
Telephone with STD Code			
Mobile No.	+917499112233		
SMS Subscription Flag	YES	Email Subscription Flag	YES
Email Id	fv5e47gchb4656789@proteantech.in	Aadhar Seeding Flag	NO
Voter Id		Passport Number	
Current Status of Subscriber		Remarks	

17. Office may **Authorize/Reject** the request after checking supporting documents are details updated by maker user. (Refer figure 21)

Figure 21

[Back to Results Page](#)
 * Changes to be authorized are marked in red

PRAN 110179496534 X
 Acknowledgement No. 2002006463
 Inward No.

[View Signature](#)

Personal Details

Nomination Details

Employment Details

KYC Details

Document Upload

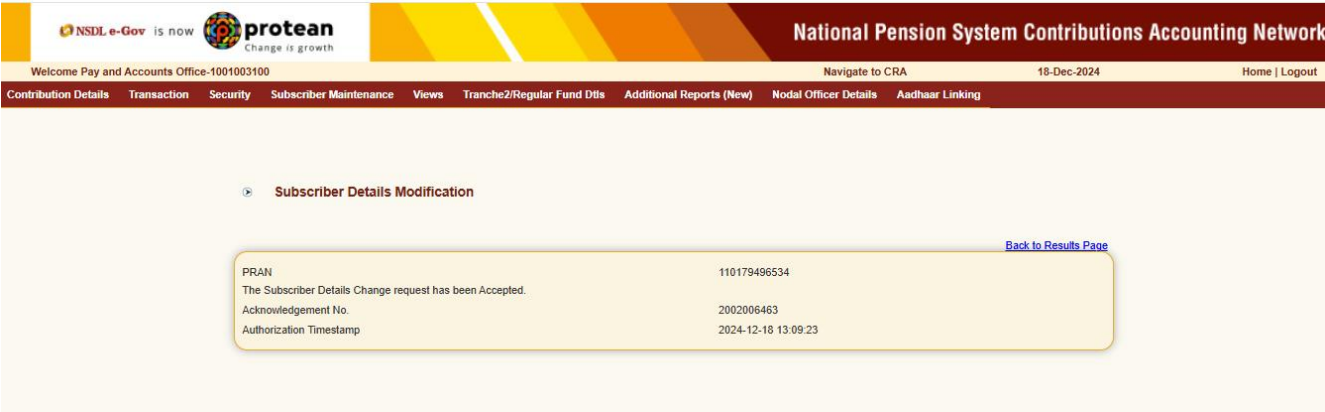
Document uploaded by Maker: [View Uploaded Document](#)

☒ Authorize ☐ Reject

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18. Message will be displayed on screen once subscriber details change request is authorized successfully. (Refer figure 22)

Figure 22

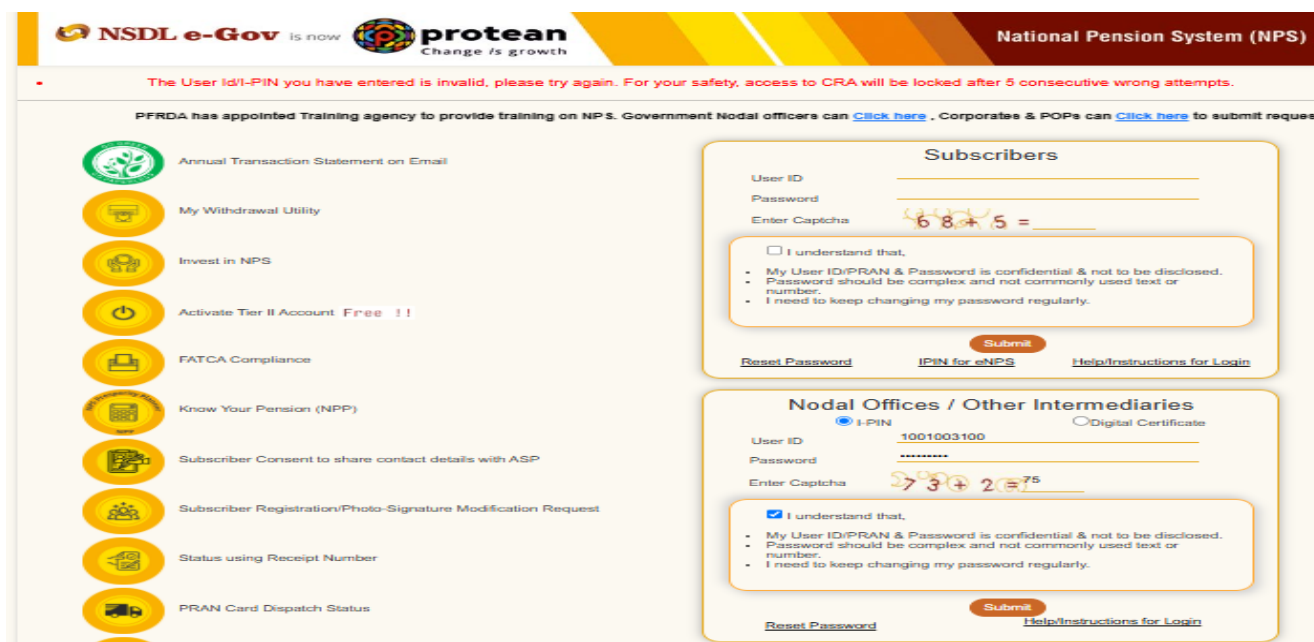


B. Process to Update Subscriber Bank Details:-

B.1 Request initiation by PAO/DTO office Nodal Office User 1 (Maker)

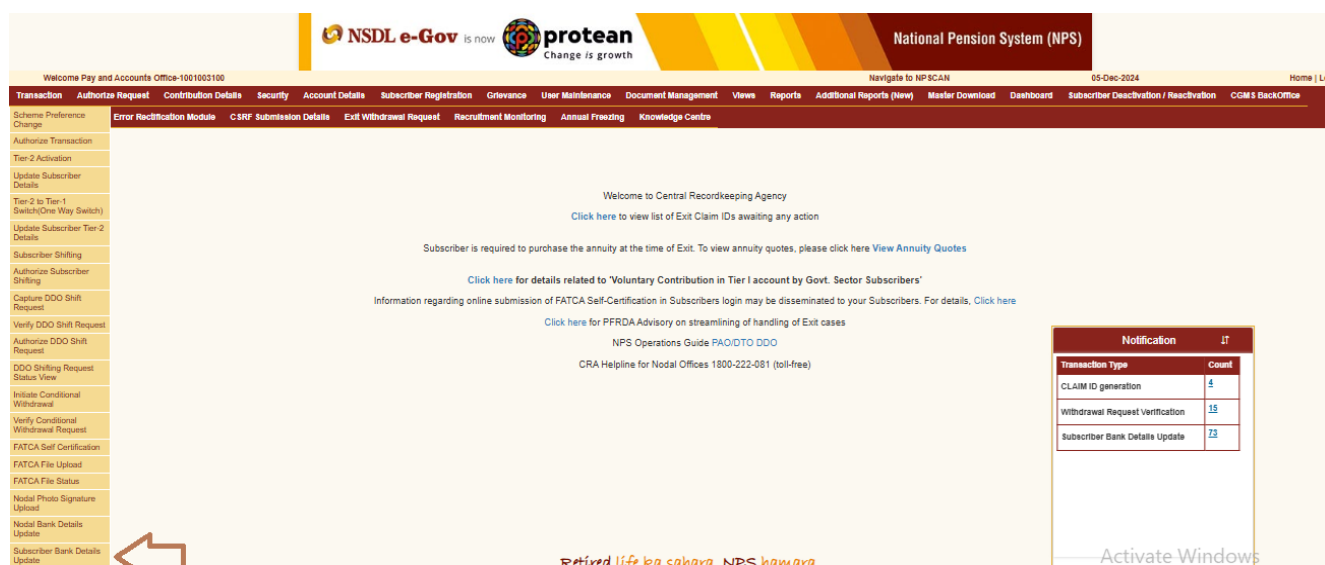
1. Log in to <https://cra-nsdl.com> Enter PAO office user Id and password. Click on **"Submit"** (Refer figure 23)

Figure 23



2. Click on option "Transaction"→ **"Subscriber Bank Details Update"** (Refer figure 24)

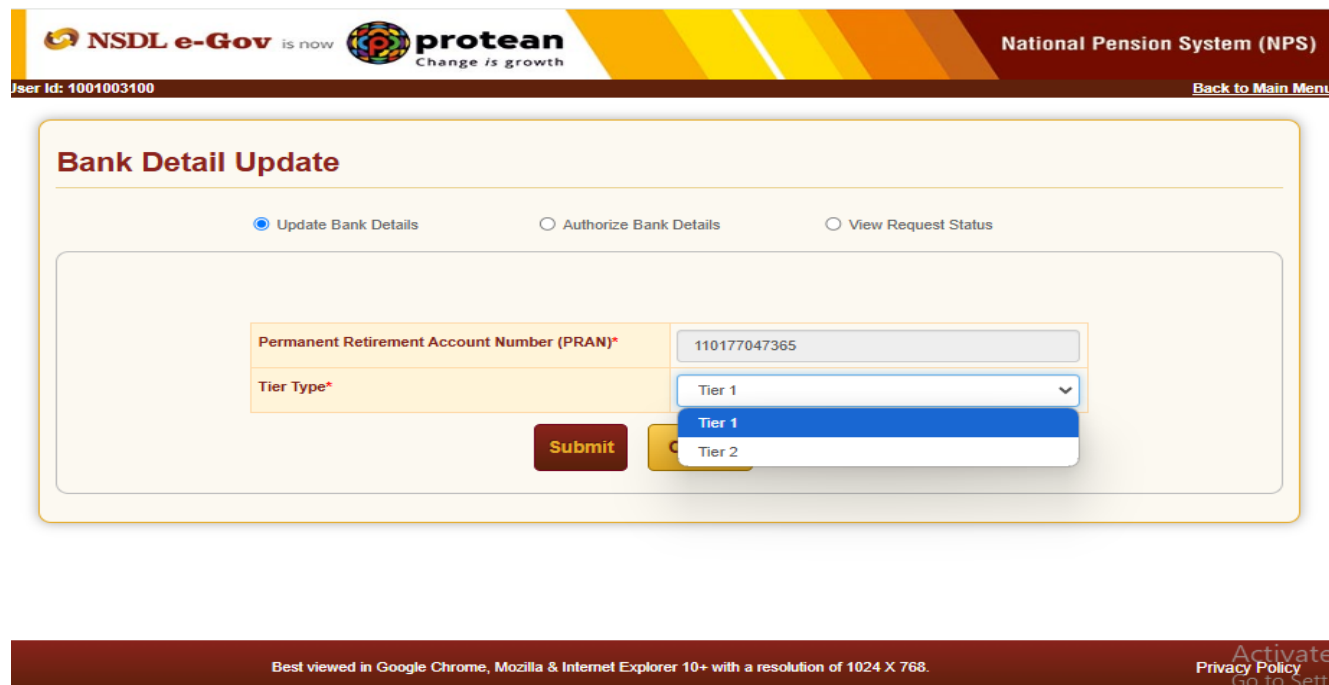
Figure 24



Transaction Type	Count
CLAIM ID generation	5
Withdrawal Request Verification	15
Subscriber Bank Details Update	23

3. Click on option Transaction→**"Update Bank Details"**→ "Submit" (Refer figure 25)

Figure 25



Bank Detail Update

☒ Update Bank Details
 ☐ Authorize Bank Details
 ☐ View Request Status

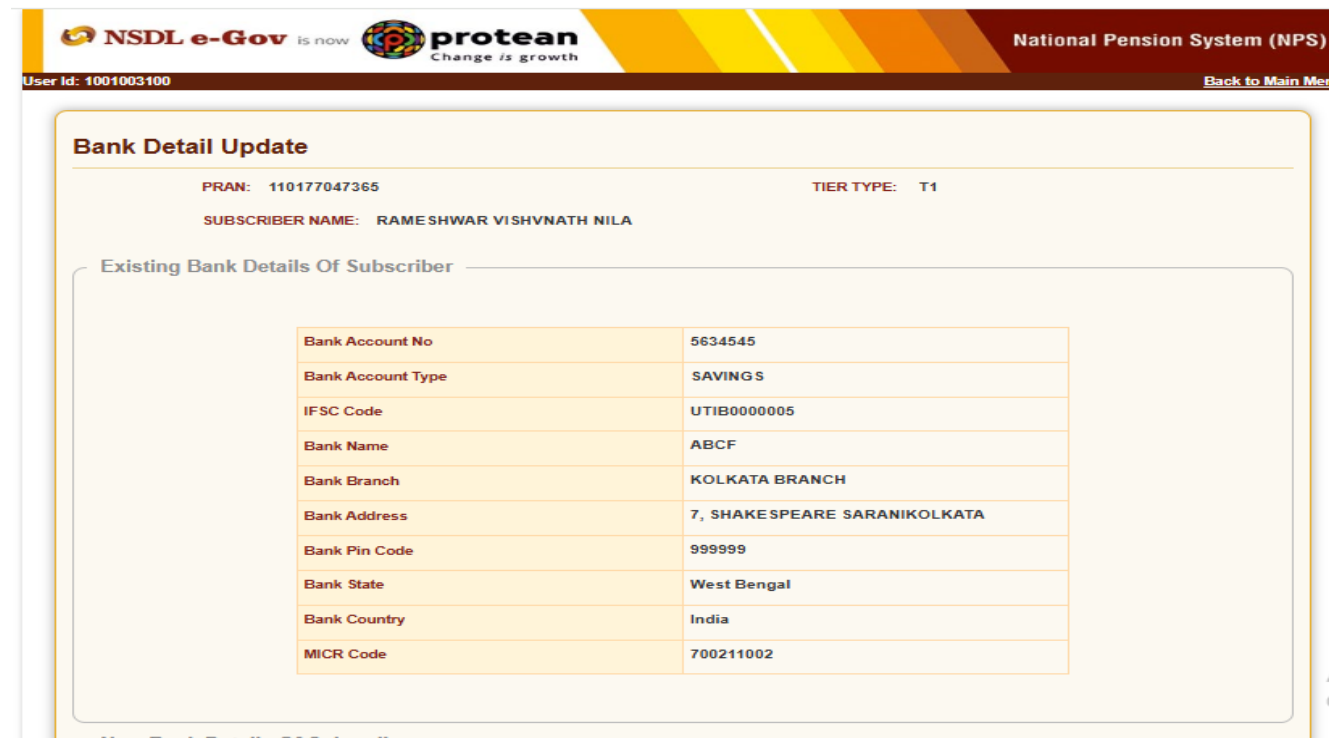
Permanent Retirement Account Number (PRAN)*: 110177047365
 Tier Type*: Tier 1

Submit

Best viewed in Google Chrome, Mozilla & Internet Explorer 10+ with a resolution of 1024 X 768.

4. Existing bank details registered in CRA can be viewed. (Refer figure 26)

Figure 26



Bank Detail Update

PRAN: 110177047365 TIER TYPE: T1

SUBSCRIBER NAME: RAMESHWAR VISHVNATH NILA

Existing Bank Details Of Subscriber

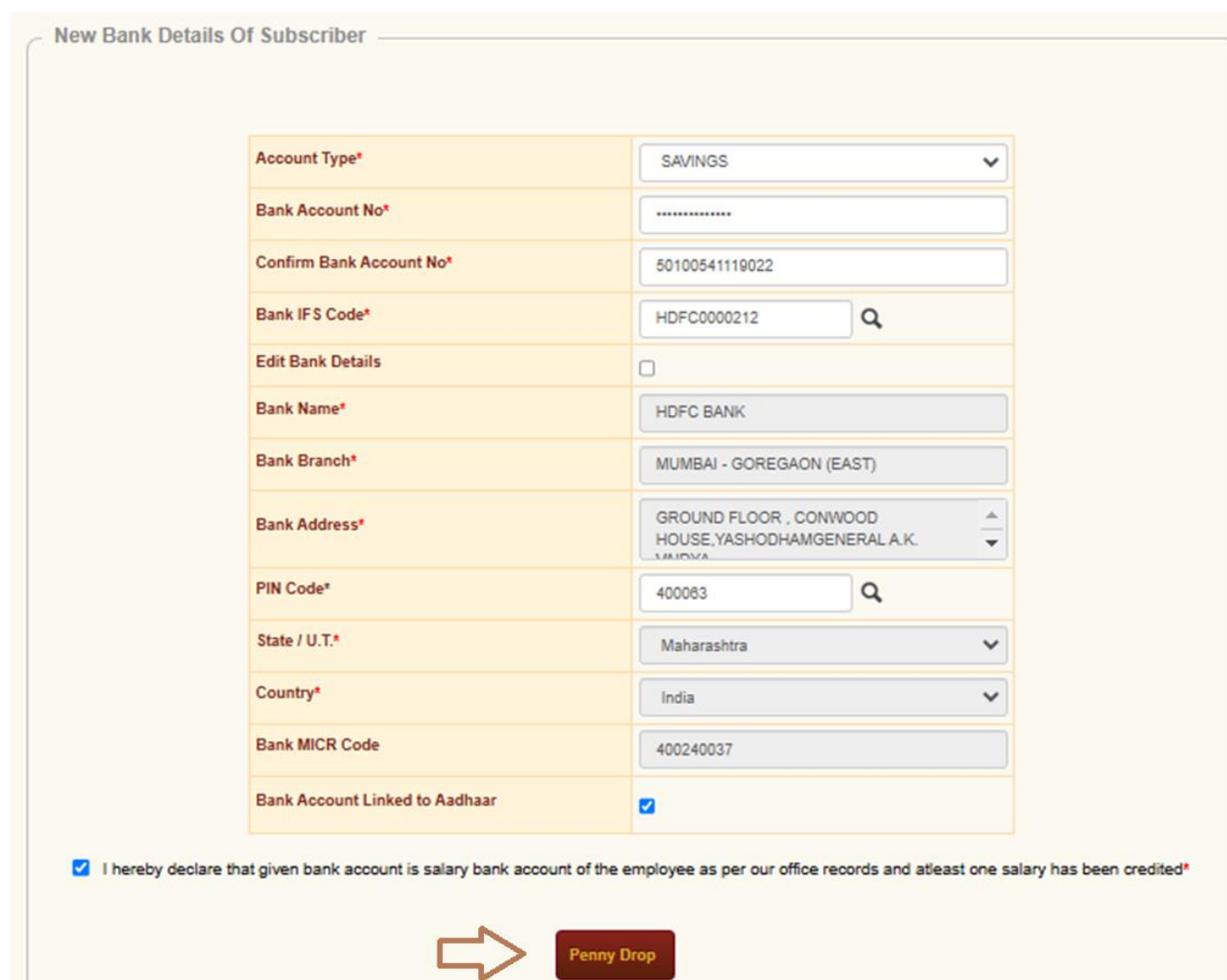
Bank Account No	5634545
Bank Account Type	SAVINGS
IFSC Code	UTIB0000005
Bank Name	ABCF
Bank Branch	KOLKATA BRANCH
Bank Address	7, SHAKESPEARE SARANIKOLKATA
Bank Pin Code	999999
Bank State	West Bengal
Bank Country	India
MICR Code	700211002

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5. Enter **New bank details**. Click on declaration and **"Penny Drop"** option. (Refer figure 27 & 28)

In case bank detail entered by nodal office already exists in CRA system will prompt an error **"Duplicate Bank Account Number exists in CRA System. Please try Different combination of Bank Account number and Bank IFSC Code"**

Figure 27



New Bank Details Of Subscriber

Account Type*	SAVINGS
Bank Account No*	*****
Confirm Bank Account No*	50100541119022
Bank IFSC Code*	HDFC0000212
Edit Bank Details	<input type="checkbox"/>
Bank Name*	HDFC BANK
Bank Branch*	MUMBAI - GOREGAON (EAST)
Bank Address*	GROUND FLOOR, CONWOOD HOUSE, YASHODHAM GENERAL A.K. SARADVA
PIN Code*	400083
State / U.T.*	Maharashtra
Country*	India
Bank MICR Code	400240037
Bank Account Linked to Aadhaar	<input checked="" type="checkbox"/>

☒ I hereby declare that given bank account is salary bank account of the employee as per our office records and atleast one salary has been credited*


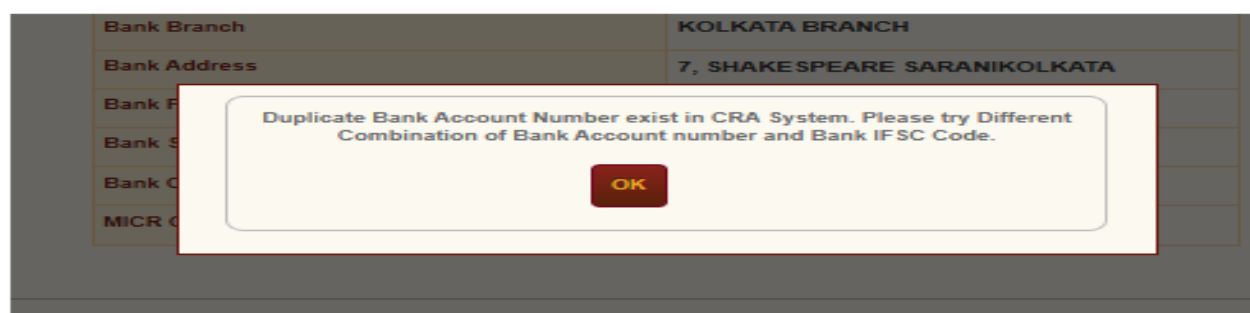


Figure 28



Bank Branch KOLKATA BRANCH

Bank Address 7, SHAKESPEARE SARANIKOLKATA

Bank F

Bank S

Bank C

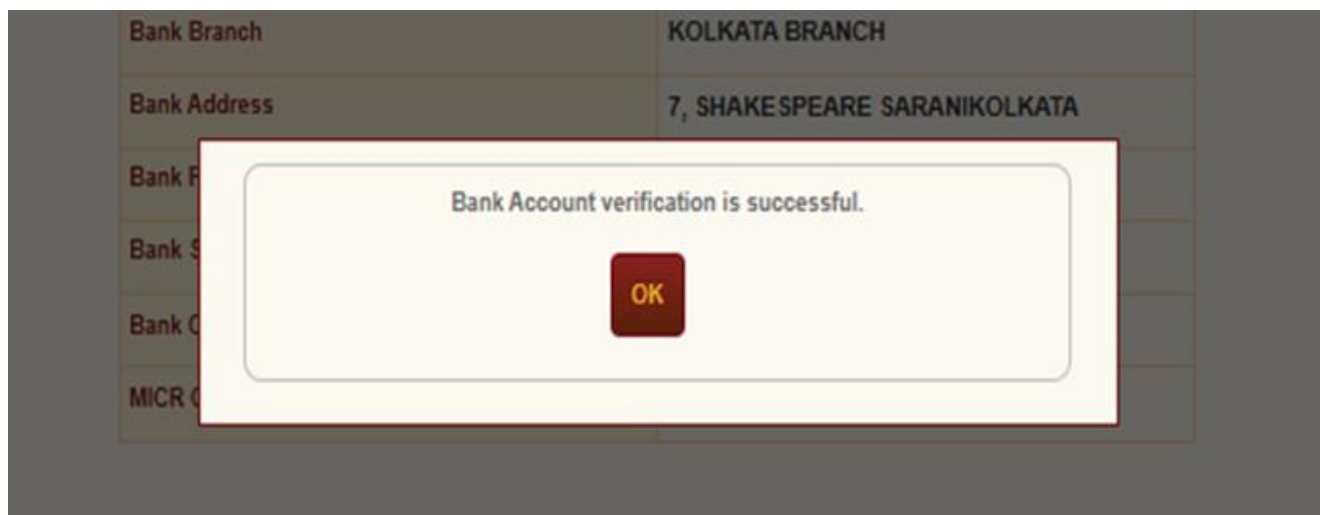
MICR C

Duplicate Bank Account Number exist in CRA System. Please try Different Combination of Bank Account number and Bank IFSC Code.

OK

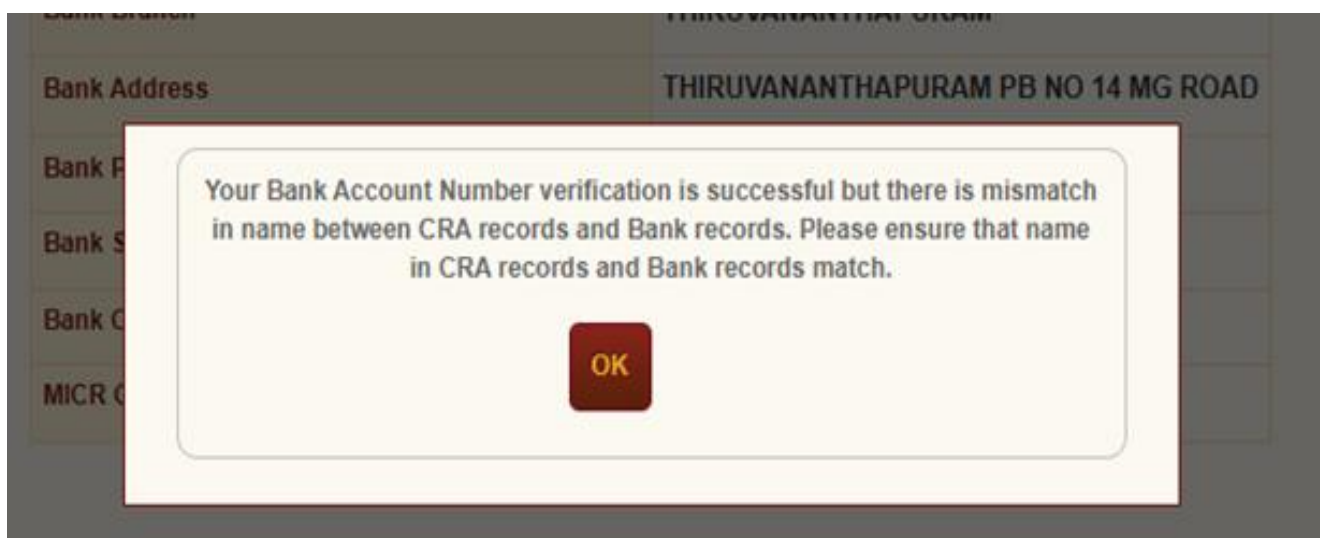
6. On successful **“Penny Drop”** verification through bank, below message will appear. (Refer figure 29)

Figure 29



In case of penny drop request failure below error message will appear. (Refer figure 30)

Figure 30



7. Please upload scan copy of S2 form duly filled and signed by subscriber and supporting bank detail proof in system. Click on Submit option. (Refer figure 31)

(Only 'jpeg', 'jpg', 'png' & 'pdf' formats are allowed for document upload with maximum size of 2 MB)

Figure 31

Bank Branch*	MUMBAI - GOREGAON (EAST)
Bank Address*	GROUND FLOOR , CONWOOD HOUSE,YASHODHAMGENERAL A.K. VAIIDYA MARG,MUMBAI
PIN Code*	400063
State / U.T.*	Maharashtra
Country*	India
Bank MICR Code	400240037
Bank Account Linked to Aadhaar	<input checked="" type="checkbox"/>

☒ I hereby declare that given bank account is salary bank account of the employee as per our office records and atleast one salary has been credited*

Upload Document


Proof Name	Attach File
CANCELLED CHEQUE	<input type="button" value="Choose File"/> 812092024...06_NE_5.pdf
BANK PASSBOOK	<input type="button" value="Choose File"/> No file chosen
BANK CERTIFICATE	<input type="button" value="Choose File"/> No file chosen
SUBSCRIBER MODIFICATION FORM*	<input type="button" value="Choose File"/> No file chosen

Note:

- Online Bank Account Verification will be successful only for Penny Drop with name match successful requests.
- Only 'jpeg', 'jpg', 'png' & 'pdf' formats are allowed for document upload with maximum size of 2 MB.

8. Verify new updated details and click on **"Confirm"** (Refer figure 32)

Figure 32

NSDL e-Gov is now  protean Change is growth		National Pension System (NPS)	
User id: 1001003100		Back to Main	

Bank Detail Update


PRAN: 110177047365 TIER TYPE: T1

SUBSCRIBER NAME: RAMESHWAR YASHWANTH HODDE

Confirm Bank Details

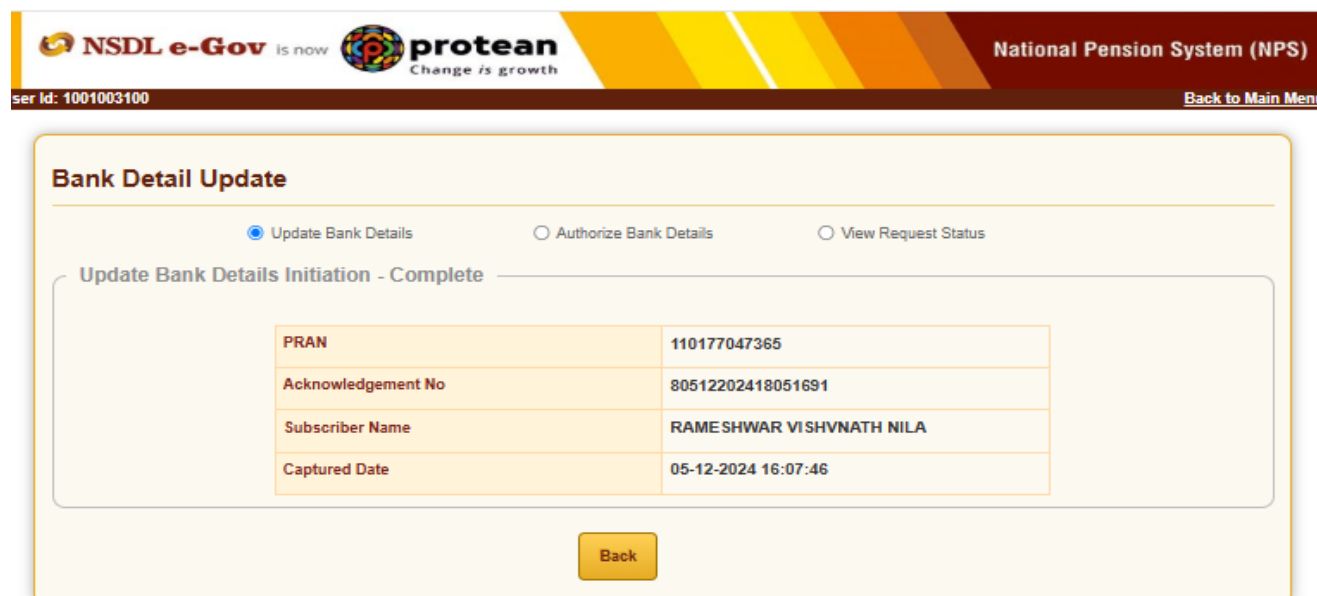
Bank Account No	50100541139022
Bank Account Type	SAVINGS
IFSC Code	HDFC0000212
Bank Name	HDFC BANK
Bank Branch	MUMBAI - GOREGAON (EAST)
Bank Address	GROUND FLOOR , CONWOOD HOUSE,YASHODHAMGENERAL A.K. VAIIDYA MARG,MUMBAI MAHARA SHTRA
Bank Pin Code	400063
Bank State	Maharashtra
Bank Country	India
MICR Code	400240037

☒ I hereby declare that given bank account is salary bank account of the employee as per our office records and atleast one salary has been credited*



9. On successful initiation of request, the subscriber will be received SMS on registered mobile number and email ID. (Refer figure 33)

Figure 33



Bank Detail Update

☒ Update Bank Details
 ☐ Authorize Bank Details
 ☐ View Request Status

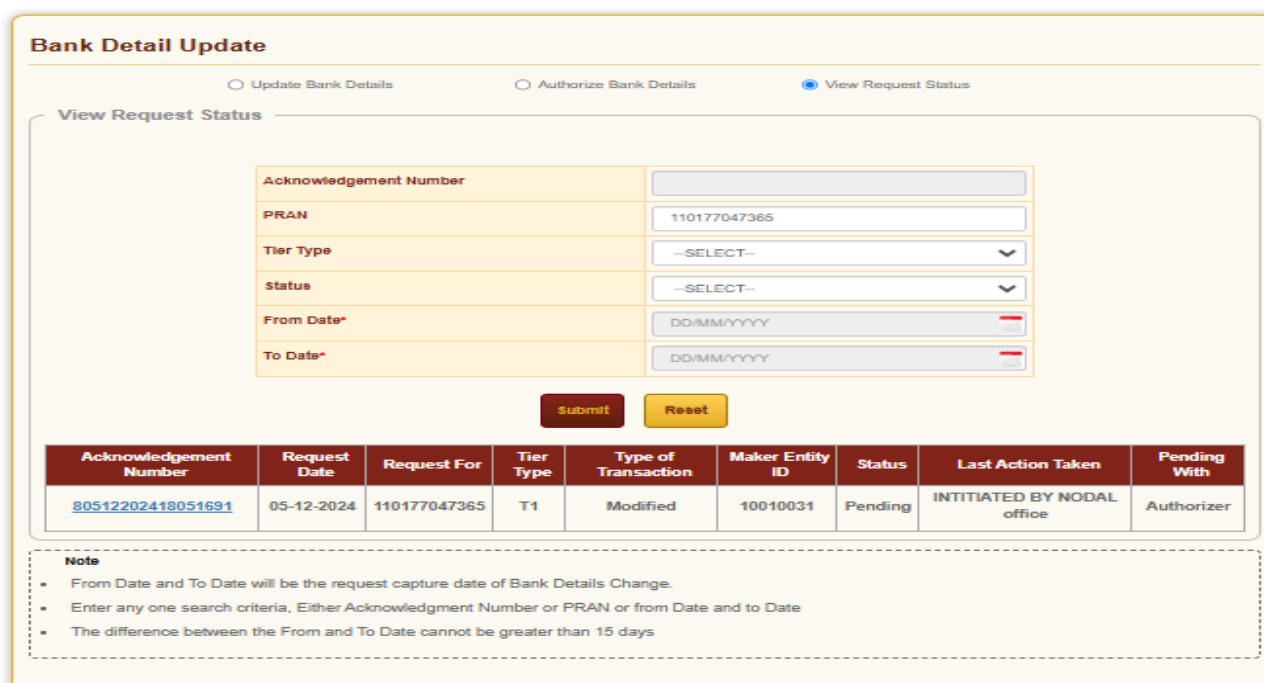
Update Bank Details Initiation - Complete

PRAN	110177047365
Acknowledgement No	80512202418051691
Subscriber Name	RAMESHWAR VISHVNATH NILA
Captured Date	05-12-2024 16:07:46

[Back](#)

10. To check the status of request, click on option Transaction→**“View Request Status”**→ Submit. (Refer figure 34)

Figure 34



Bank Detail Update

☐ Update Bank Details
 ☐ Authorize Bank Details
 ☒ View Request Status

View Request Status

Acknowledgement Number	<input type="text"/>
PRAN	<input type="text" value="110177047365"/>
Tier Type	<input type="text" value="--SELECT--"/>
Status	<input type="text" value="--SELECT--"/>
From Date*	<input type="text" value="DD/MM/YYYY"/>
To Date*	<input type="text" value="DD/MM/YYYY"/>

[Submit](#)
[Reset](#)

Acknowledgement Number	Request Date	Request For	Tier Type	Type of Transaction	Maker Entity ID	Status	Last Action Taken	Pending With
80512202418051691	05-12-2024	110177047365	T1	Modified	10010031	Pending	INITIATED BY NODAL office	Authorizer

Note

- From Date and To Date will be the request capture date of Bank Details Change.
- Enter any one search criteria, Either Acknowledgment Number or PRAN or from Date and to Date
- The difference between the From and To Date cannot be greater than 15 days

Please note the office is required to click on the declaration confirming that the given bank account is salary bank account of the employee as per office record.

B.2 Request Authorization by PAO/DTO office Nodal Office User 2 (Checker/Authorizer)

11. Nodal office will log in to CRA (<https://cra-nsdl.com>) with user ID 2 (Checker/Authorizer) (Refer figure 35)

Figure 35

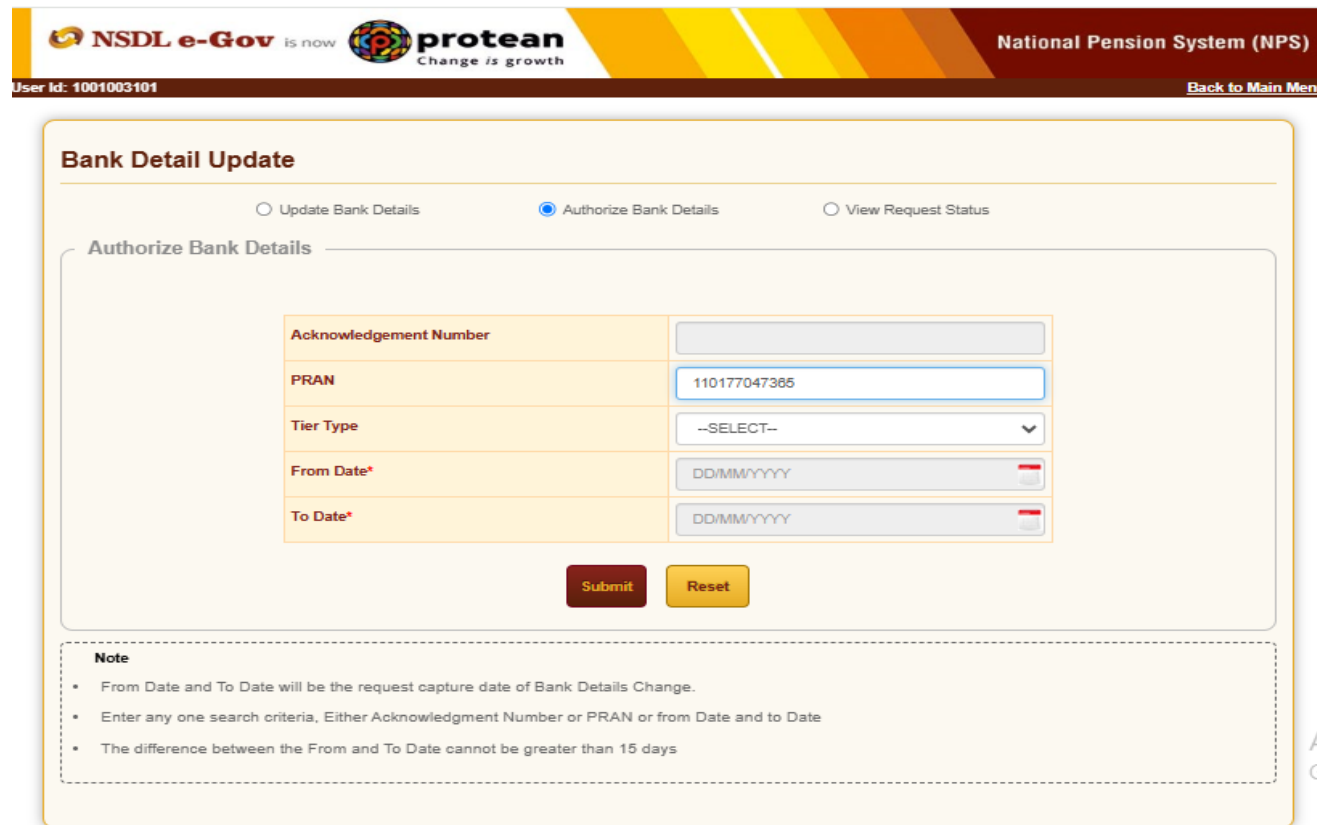
12. Click on option Transaction→ “Subscriber Bank Details Update”→ Authorize Bank Details(Refer figure 36)

Figure 36

Transaction Type	Count
CLAIM ID generation	4
Withdrawal Request Verification	15
Subscriber Bank Details Update	23

13. Enter PRAN/Acknowledgement details→ **Submit** (Refer figure 37)

Figure 37



Bank Detail Update

☐ Update Bank Details
 ☒ Authorize Bank Details
 ☐ View Request Status

Authorize Bank Details

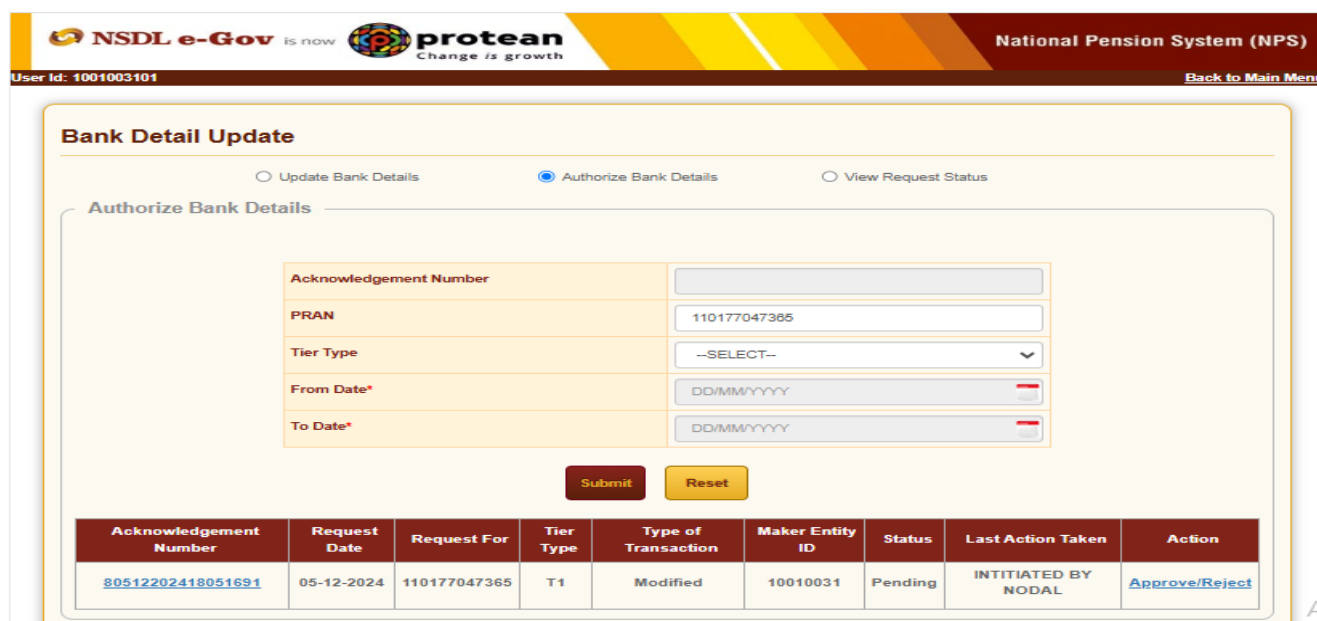
Acknowledgement Number	
PRAN	110177047365
Tier Type	--SELECT--
From Date*	DD/MM/YYYY
To Date*	DD/MM/YYYY

Note

- From Date and To Date will be the request capture date of Bank Details Change.
- Enter any one search criteria, Either Acknowledgment Number or PRAN or from Date and to Date
- The difference between the From and To Date cannot be greater than 15 days

14. Click on Hyperlink "**Acknowledgement Number**" to check and verify the details. (Refer figure 38)

Figure 38



Bank Detail Update

☐ Update Bank Details
 ☒ Authorize Bank Details
 ☐ View Request Status

Authorize Bank Details

Acknowledgement Number	
PRAN	110177047365
Tier Type	--SELECT--
From Date*	DD/MM/YYYY
To Date*	DD/MM/YYYY

Acknowledgement Number	Request Date	Request For	Tier Type	Type of Transaction	Maker Entity ID	Status	Last Action Taken	Action
80512202418051691	05-12-2024	110177047365	T1	Modified	10010031	Pending	INITIATED BY NODAL	Approve/Reject

Classification: Public	Version No. : 1.1	15-12-2024	Page: 24 of 39
------------------------	-------------------	------------	----------------

15. Details of pending request will be visible along with status. Click on Hyperlink “[Click Here to Check Bank Details](#)” (Refer figure 39)

Figure 39

Request Raised For


PRAN	110177047365
Tier Type	T1
Subscriber Name	RAMESHWAR VISHVNATH NILA


Maker Details


Maker Entity ID	10010031
Maker User ID	1001003100
Acknowledgement Number	80512202418051691
Ack Generated Date	05-12-2024
Current Status	INITIATED BY NODAL
Penny Drop Status	Penny Drop Success
Request By	Level 2 Entity

[Click Here to Check Bank Details](#)

Flow View







Nodal Initiator
Nodal Authorizer
Completed

Entity ID	User ID	Date	Action Taken	Remarks
10010031	1001003100	05-12-2024	-	REQUEST RAISED

Close

16. Office can view and download the supporting documents uploaded while initiating maker request. To authorize/reject the request close existing preview. (Refer figure 40)

Figure 40

New Bank Details to Update

Bank Account No	50100541119022
Bank Account Type	SAVINGS
IF SC Code	HDFC0000212
Bank Name	HDFC BANK
Bank Branch	MUMBAI - GOREGAON (EAST)
Bank Address	GROUND FLOOR , CONWOOD HOUSE, YASHODHAMGENERAL A.K. VAIDYA MARG, MUMBAI MAHARASHTRA 400063
Bank Pin Code	400063
Bank State	Maharashtra
Bank Country	India
MICR Code	400240037
Declaration By Nodal Verifier	<input checked="" type="checkbox"/> I hereby declare that given bank account is salary bank account of the employee as per our office records and atleast one salary has been credited



Uploaded Documents*

Proof Name	Download Attached File
CANCELLED CHEQUE	
BANK PASSBOOK	
BANK CERTIFICATE	
SUBSCRIBER MODIFICATION FORM	

Close

17. To Approve /Reject the request, select click on hyperlink under tab **"Action"** (Refer figure 41)

Figure 41



National Pension System (NPS)

Bank Detail Update

☐ Update Bank Details
 ☒ Authorize Bank Details
 ☐ View Request Status

Authorize Bank Details

Acknowledgement Number	80512202418051691
PRAN	
Tier Type	--SELECT--
From Date*	DD/MM/YYYY
To Date*	DD/MM/YYYY

Acknowledgement Number	Request Date	Request For	Tier Type	Type of Transaction	Maker Entity ID	Status	Last Action Taken	Action
80512202418051691	05-12-2024	110177047365	T1	Modified	10010031	Pending	INITIATED BY NODAL	Approve/Reject

18. Remarks can be entered while authorization of request if any. Click on **"Approve"** (Refer figure 42 & 43)


Figure 42

Acknowledgement Number:	80612202418061881	TRF TYPE:	T1
PYAN:	110177047385	SUBSCRIBER NAME:	RAMESH RATHOD

Authorize Subscriber Bank Details

New Subscriber Bank Details

Bank Account No.	5010054110002
Bank Account Type	SAVING S
IFSC Code	HDFC0000212
Bank Name	HDFC BANK
Bank Branch	MUMBAI - GOREGAON (EA ST)
Bank Address	GROUND FLOOR , CONWOOD HOUSE, YASHODHAM GENERAL A.K. VAIDYA MARG,MUMBAI MAHARA SHTRA 400083
Bank Pin Code	400083
Bank State	Maharashtra
Bank Country	India
MICR Code	400240037
Declaration By Nodal Vendor	<input checked="" type="checkbox"/> I hereby declare that given bank account is salary bank account of the employee as per our office records and atleast one salary has been credited

 Accept
☐ Reject

Remarks	
----------------	--



Approve
Back

Figure 43

The screenshot shows the 'Bank Detail Update' screen. At the top, there is a header with 'User Id: 1001003101' and 'Back to Main Menu'. Below the header, the screen displays 'Acknowledgement Number: 80512202418051691', 'TIER TYPE: T1', and 'PRAN: 110177047365'. A confirmation dialog box is centered on the screen with the text 'Do you want to Proceed ?' and two buttons: 'Proceed' and 'Cancel'. Below the dialog box, there is a table showing the new subscriber bank details.

New Subscriber Bank Details	
Bank Account No	50100541119022
Bank Account Type	SAVINGS
IFSC Code	HDFC0000212
Bank Name	HDFC BANK

19. On successful authorization below message will be displayed on screen. (Refer figure 44)

Figure 44

The screenshot shows the 'Bank Details Change' screen. At the top, there is a header with 'X' and 'Back to Main Menu'. Below the header, the screen displays a success message: 'Request has been successfully Accepted'. Below the message, there is a table showing the updated bank details.

Request has been successfully Accepted	
Acknowledgement Number	80512202418051691
PRAN	110177047365
Subscriber Name	RAMESHWAR VISHVNATH NILA
Requested Date	05-12-2024 16:05:52

Below the table, there is a 'Close' button.

20. To check the status of request, click on option Transaction → "View Request Status" → Submit. (Refer figure 45)

Figure 45

Bank Detail Update

☐ Update Bank Details
 ☐ Authorize Bank Details
 ☒ View Request Status

View Request Status

Acknowledgement Number	
PRAN	110177047365
Tier Type	--SELECT--
Status	--SELECT--
From Date*	DD/MM/YYYY
To Date*	DD/MM/YYYY



Acknowledgement Number	Request Date	Request For	Tier Type	Type of Transaction	Maker Entity ID	Status	Last Action Taken	Pending With
80512202418051691	05-12-2024	110177047365	T1	Modified	10010031	Accepted	Authorized by Nodal office	Completed

C. Process to Update Subscriber Nomination Details

C.1 Request initiation by PAO office Nodal Office User 1










1. Log in to <https://cra-nsdl.com> Enter PAO office user Id and password. Click on **"Submit"** (Refer figure 46)

Figure 46



National Pension System (NPS)

The User ID/PIN you have entered is invalid, please try again. For your safety, access to CRA will be locked after 5 consecutive wrong attempts.

PFRDA has appointed Training agency to provide training on NPS. Government Nodal officers can [Click here](#) . Corporates & POPs can [Click here](#) to submit request

 Annual Transaction Statement on Email
  My Withdrawal Utility
  Invest in NPS
  FATCA Compliance
  Know Your Pension (NPP)
  Subscriber Consent to share contact details with ASP
  Subscriber Registration/Photo-Signature Modification Request
  Status using Receipt Number
  PRAN Card Dispatch Status

Subscribers

User ID

Password

Enter Captcha $68 + 5 =$

☐ I understand that,

- My User ID/PRAN & Password is confidential & not to be disclosed.
- Password should be complex and not commonly used text or number.
- I need to keep changing my password regularly.

Nodal Offices / Other Intermediaries

☒ I-PIN
 ☐ Digital Certificate

User ID

Password

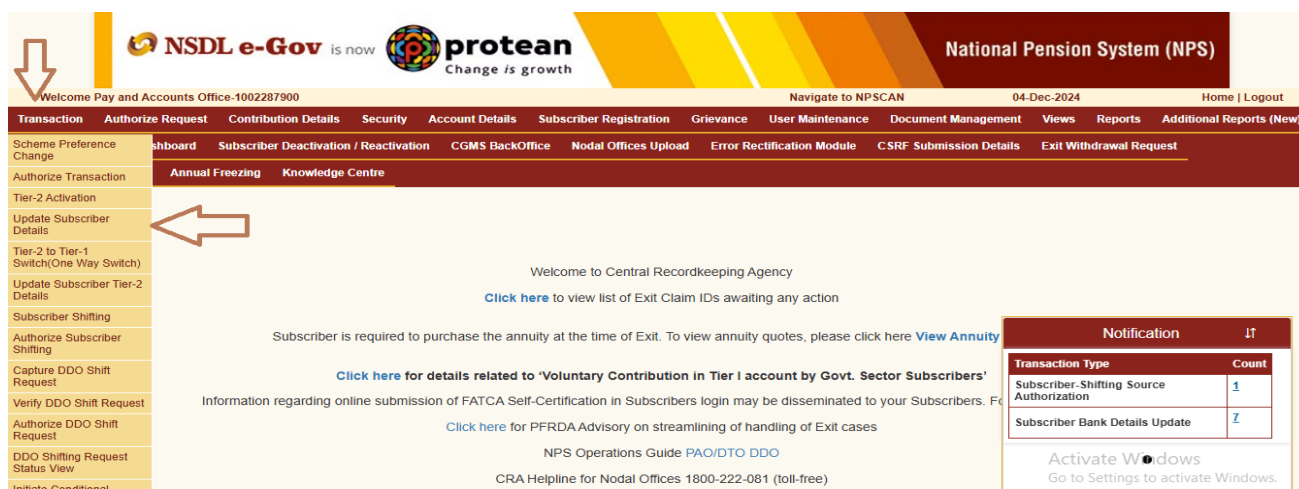
Enter Captcha $73 + 2 = 75$

☒ I understand that,

- My User ID/PRAN & Password is confidential & not to be disclosed.
- Password should be complex and not commonly used text or number.
- I need to keep changing my password regularly.

2. Click on option "Transaction"-> "Update Subscriber Details" (Refer figure 47)

Figure 47



Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 04-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New)

Master Download Dashboard Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request

Recruitment Monitoring Annual Freezing Knowledge Centre

Welcome to Central Recordkeeping Agency

[Click here](#) to view list of Exit Claim IDs awaiting any action

Subscriber is required to purchase the annuity at the time of Exit. To view annuity quotes, please click here [View Annuity](#)

[Click here for details related to 'Voluntary Contribution in Tier I account by Govt. Sector Subscribers'](#)

Information regarding online submission of FATCA Self-Certification in Subscribers login may be disseminated to your Subscribers. [Click here](#) for PFRDA Advisory on streamlining of handling of Exit cases

NPS Operations Guide [PAO/DTO DDO](#)

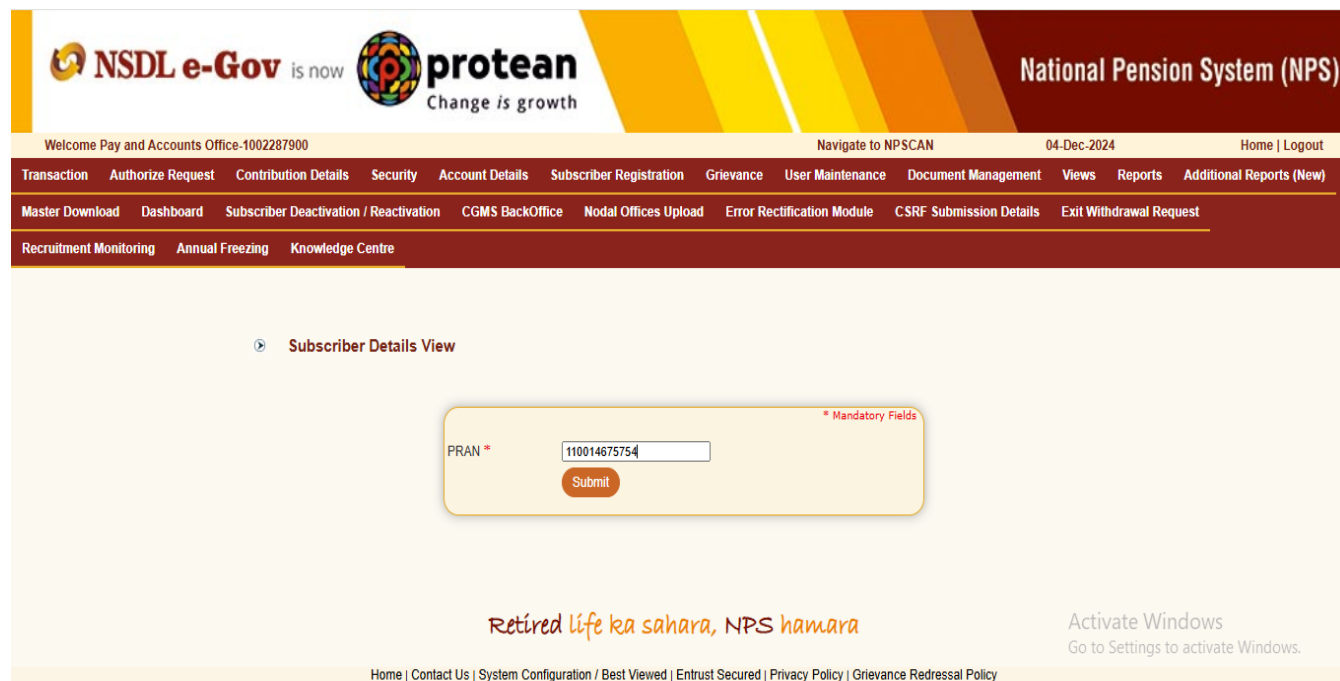
CRA Helpline for Nodal Offices 1800-222-081 (toll-free)

Transaction Type	Count
Subscriber-Shifting Source Authorization	1
Subscriber Bank Details Update	2

Activate Windows
Go to Settings to activate Windows.

3. Enter PRAN of subscriber under "Subscriber Details View" option. Click on "Submit" (Refer figure 48)

Figure 48



Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 04-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New)

Master Download Dashboard Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request

Recruitment Monitoring Annual Freezing Knowledge Centre

Subscriber Details View

* Mandatory Fields

PRAN * 110014675754

Submit

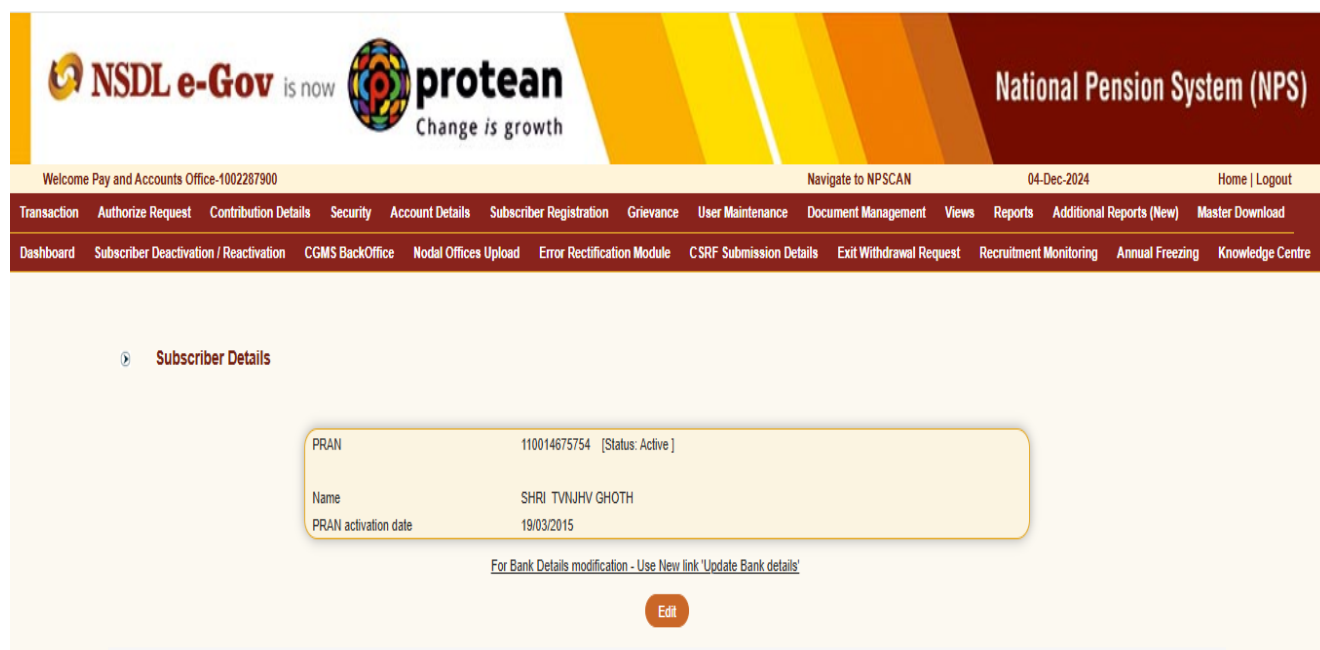
Retired Life ka sahara, NPS hamara

Activate Windows
Go to Settings to activate Windows.

Home | Contact Us | System Configuration / Best Viewed | Entrust Secured | Privacy Policy | Grievance Redressal Policy

4. Click of "Edit" option to enter New details. (Refer figure 49)

Figure 49



NSDL e-Gov is now protean Change is growth

National Pension System (NPS)

Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 04-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download

Dashboard Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Subscriber Details

PRAN 110014675754 [Status: Active]

Name SHRI TVNJHV GHOTH

PRAN activation date 19/03/2015

For Bank Details modification - Use New link 'Update Bank details'

Edit

5. To check the existing nomination details please click on **Nomination Details** tab. (Refer figure 50)

Figure 50



Subscriber Details

PRAN 110179496534 [Status: Active]

Inward No.

* Mandatory Fields

View Signature

Personal Details

Nomination Details

Employment Details

KYC Details

Submit

Note: Providing current address is mandatory.

Activate Windows Go to Settings to activate

6. Under Section **"Nomination Details"**, nodal office can **Remove** existing details and **Add** new nominee details. (Refer figure 51)

Maximum up to 3 nominees can be entered.

Percentage Share for all nominees should not exceed more that 100%

In case nominee is "Minor" Guardian details are mandatory.

Figure 51

Nomination Details

Add

←

Nominee 1

First Name *

Date of Birth

Percentage Share *

Major/Minor *

Guardian First Name *

Flat/room/Door/Block No

City

PinCode

Middle Name

Relationship *

Nominee Age *

Guardian Middle Name

Premises/Building/Village

State

Nominee Invalid Condition

Last Name

Relationship Other :

Guardian Last Name

Area/Locality/Taluka

Country

Guardian First Name

Flat/room/Door/Block No

City

Guardian Middle Name

Premises/Building/Village

State

Guardian Last Name

Area/Locality/Taluka

Country

First Name *

Date of Birth

Percentage Share *

Major/Minor *

Guardian First Name *

Flat/room/Door/Block No

City

Middle Name

Relationship *

Nominee Age *

Guardian Middle Name

Premises/Building/Village

State

Last Name

Relationship Other :

Guardian Last Name

Area/Locality/Taluka

Country

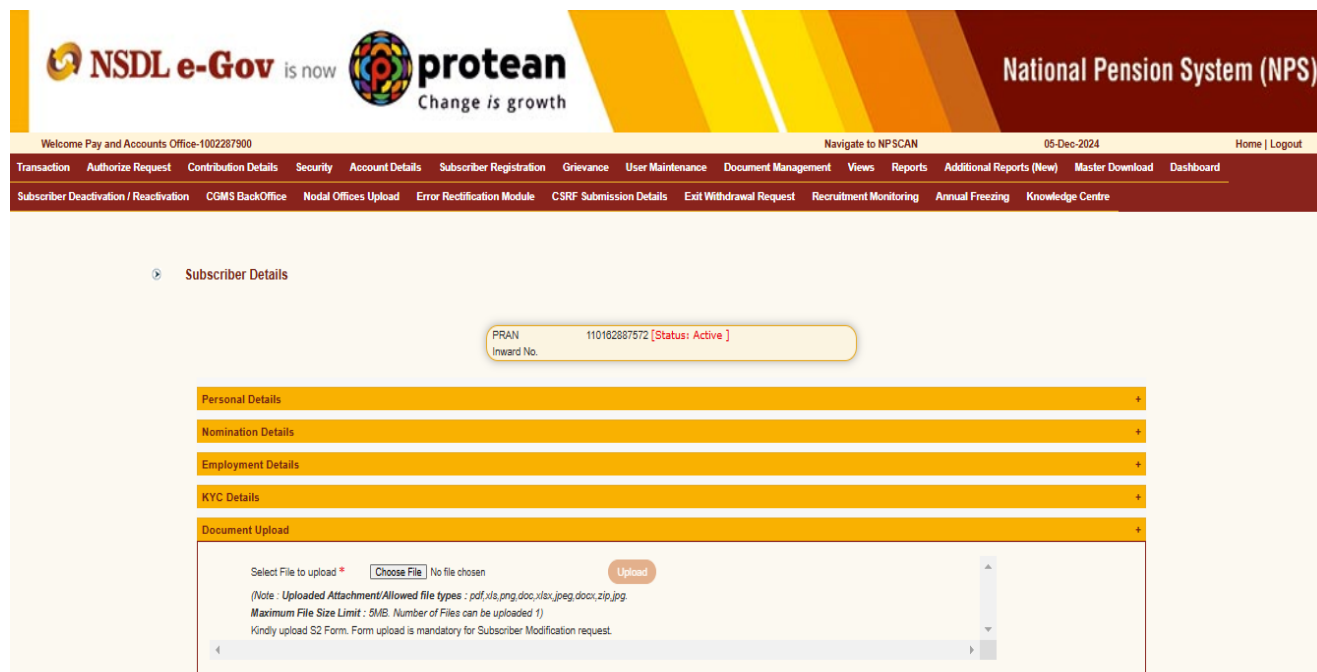
Remove

←

7. Nodal office is required to **Upload supporting Proof i.e.** S2 Form signed by subscriber along with supporting documents. (Refer figure 52 & 53)

- Uploaded Attachment/Allowed file types: pdf/xls/png/doc/xlsx/jpeg/docx/zip/jpg.
- Maximum File Size Limit: 5MB.
- Only 1 document can be uploaded.
- File Name should not have special characters or space.

Figure 52



Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Subscriber Details

PRAN 110162887572 [Status: Active]
Inward No.

Personal Details +

Nomination Details +

Employment Details +

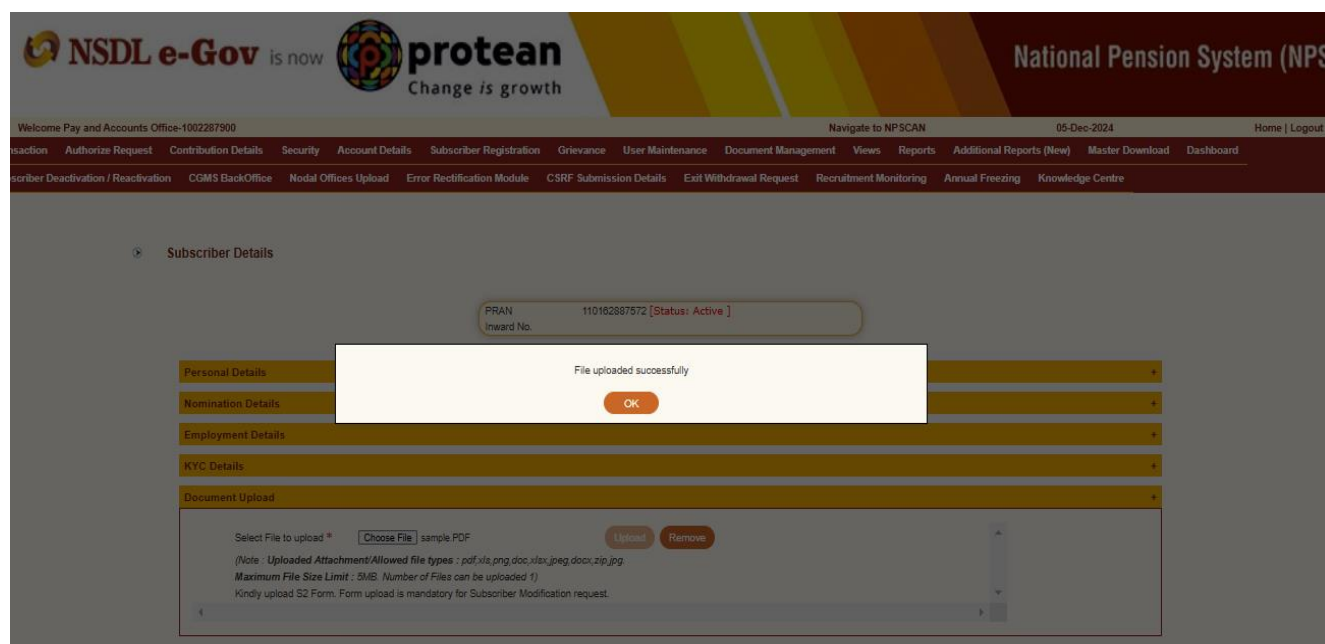
KYC Details +

Document Upload +

Select File to upload * Choose File No file chosen Upload

(Note : Uploaded Attachment/Allowed file types : pdf,xls,png,doc,xlsx,jpeg,docx,zip,jpg
Maximum File Size Limit : 5MB. Number of Files can be uploaded 1)
Kindly upload S2 Form. Form upload is mandatory for Subscriber Modification request.

Figure 53



Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Subscriber Details

PRAN 110162887572 [Status: Active]
Inward No.

Personal Details +

Nomination Details +

Employment Details +

KYC Details +

Document Upload +

Select File to upload * Choose File sample PDF Upload Remove

(Note : Uploaded Attachment/Allowed file types : pdf,xls,png,doc,xlsx,jpeg,docx,zip,jpg
Maximum File Size Limit : 5MB. Number of Files can be uploaded 1)
Kindly upload S2 Form. Form upload is mandatory for Subscriber Modification request.

8. Updated details entered in CRA system will be highlighted in **Red Color** text.
Office may verify the details and click on **“Submit”** option. (Refer figure 54)

Figure 54

Nominee Details

Nominee 1

Name

abhdtdg

Date Of Birth

Relationship

FATHER

Relationship Other

Percentage Share

100%

Nominee Age

56

Major/Minor

MAJOR

Guardian Name

Flat/Room/Door/Block no.

Premises/Building/Village

Area/Locality/Taluka

City

State

Country

Pin

Nominee Invalid Condition

Employment Details

KYC Details

Document Upload

Select File to upload *

Choose File

sample.PDF

Upload

Remove

(Note : Uploaded Attachment/Allowed file types : pdf,xls,png,doc,xlsx,jpeg,docx,zip,jpg)

Maximum File Size Limit : 5MB. Number of Files can be uploaded 1)



Kindly upload S2 Form. Form upload is mandatory for Subscriber Modification request.

Submit

Cancel

9. Message will be displayed on screen once subscriber details change request are captured successfully. Acknowledgment number will be displayed on screen. (Refer figure 55)

Figure 55

National Pension System (NPS)

Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN

05-Dec-2024

Home | Logout

Transaction

Authorize Request

Contribution Details

Security

Account Details

Subscriber Registration

Grievance

User Maintenance

Document Management

Views

Reports

Additional Reports (New)

Master Download

Dashboard

Subscriber Deactivation / Reactivation

CGMS BackOffice

Nodal Offices Upload

Error Rectification Module

CSRF Submission Details

Exit Withdrawal Request

Recruitment Monitoring

Annual Freezing

Knowledge Centre

Subscriber Details Modification

PRAN

110162887572

The Subscriber Details Change request has been Accepted.

PENDING AUTHORIZATION

Acknowledgement No.

2302157151

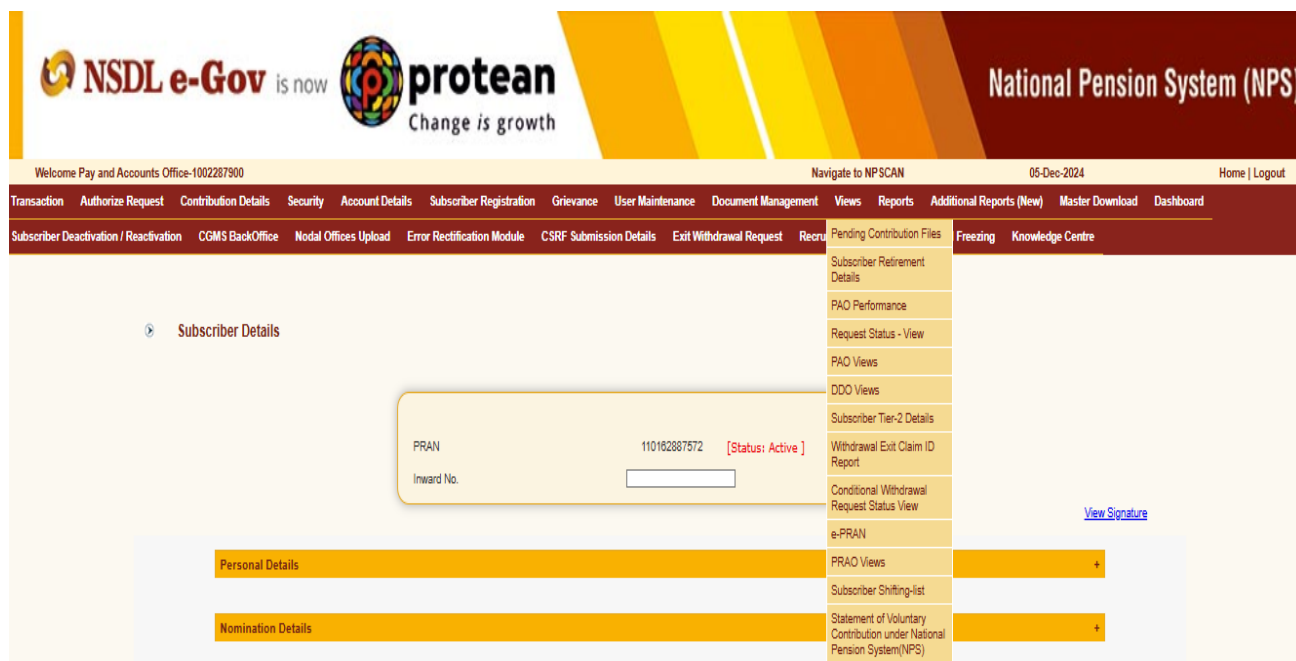
Capture Timestamp

2024-12-05 10:55:47

10. Status of request can be checked under option:

View--> Request Status -View-> Transaction Type-> Enter PRAN/ Acknowledgment number (Refer figure 56 to 59)

Figure 56



NSDL e-Gov is now **protean** Change is growth

National Pension System (NPS)

Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Subscriber Details

PRAN 110162887572 [Status: Active]

Inward No.

Personal Details

Nomination Details

Subscriber Retirement Details

PAO Performance

Request Status - View

PAO Views

DDO Views

Subscriber Tier-2 Details

Withdrawal Exit Claim ID Report

Conditional Withdrawal Request Status View

e-PRAN

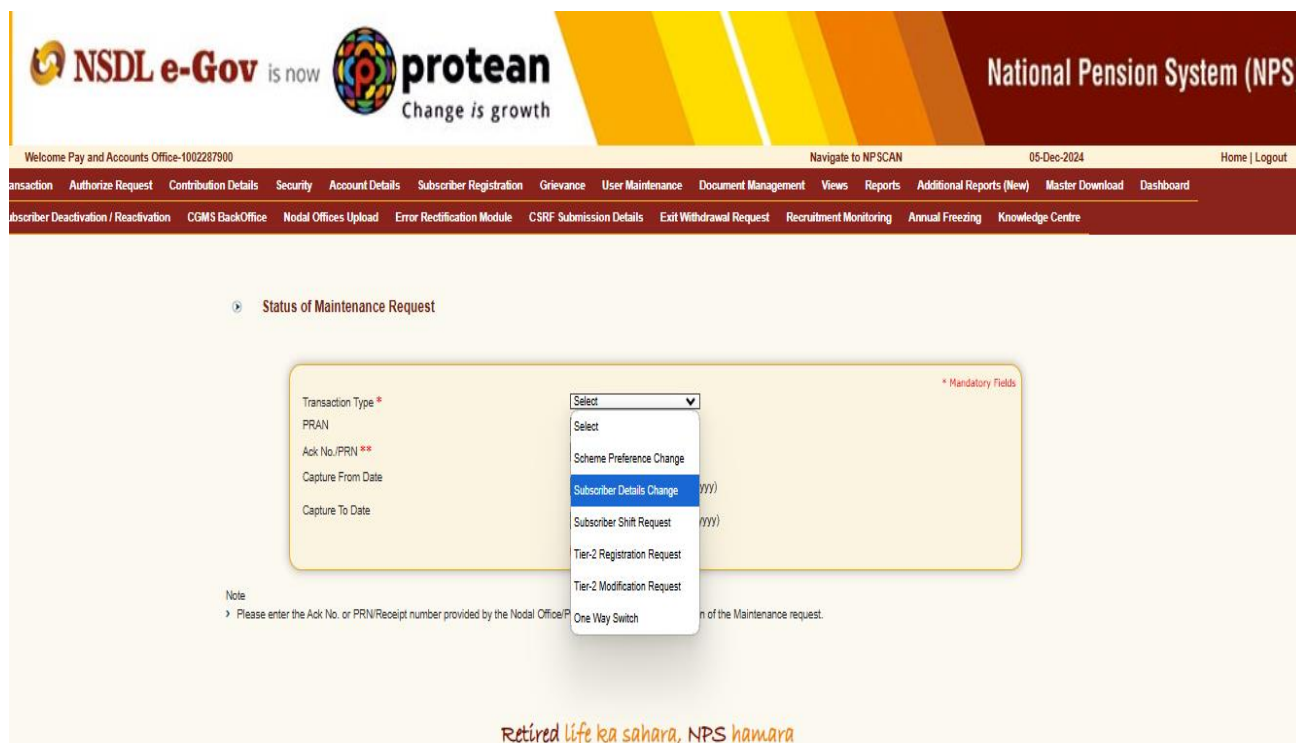
PAO Views

Subscriber Shifting-list

Statement of Voluntary Contribution under National Pension System(NPS)

View Signature

Figure 57



NSDL e-Gov is now **protean** Change is growth

National Pension System (NPS)

Welcome Pay and Accounts Office-1002287900

Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Status of Maintenance Request

Transaction Type *

PRAN

Ack No./PRAN **

Capture From Date

Capture To Date

Note

Please enter the Ack No. or PRAN/Receipt number provided by the Nodal Office/PAO in the Maintenance request.

Transaction Type *

Select

Select

Scheme Preference Change

Subscriber Details Change

Subscriber Shift Request

Tier-2 Registration Request

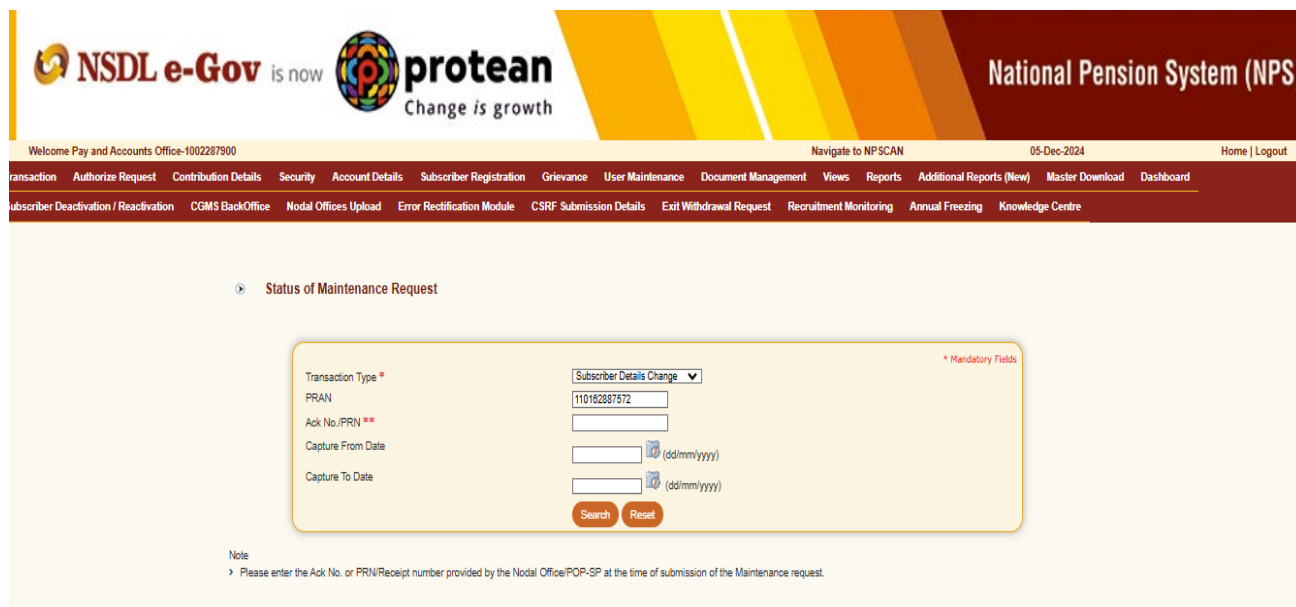
Tier-2 Modification Request

One Way Switch

* Mandatory Fields

Retired Life ka sahara, NPS hamara

Figure 58



NSDL e-Gov is now **protean** Change is growth

Welcome Pay and Accounts Office-1002287900 Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

► Status of Maintenance Request

Transaction Type * * Mandatory Fields

PRAN

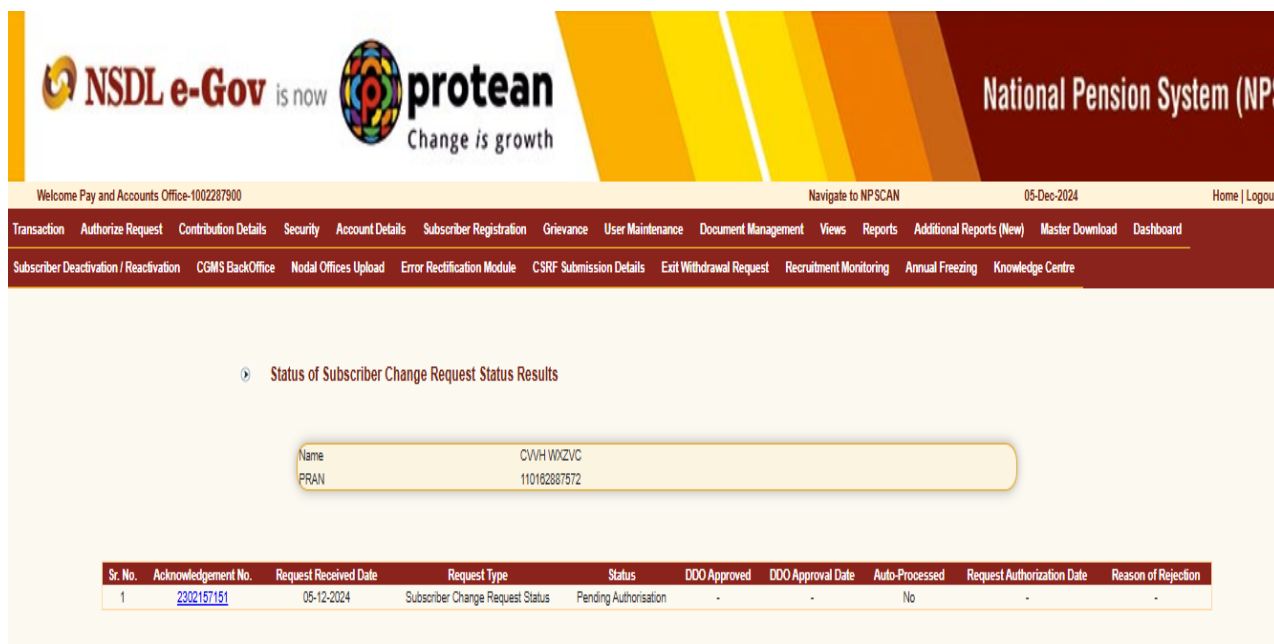
Ack No./PRN **

Capture From Date (dd/mm/yyyy)

Capture To Date (dd/mm/yyyy)

Note
► Please enter the Ack No. or PRN/Receipt number provided by the Nodal Office/POP-SP at the time of submission of the Maintenance request.

Figure 59



NSDL e-Gov is now **protean** Change is growth

Welcome Pay and Accounts Office-1002287900 Navigate to NPSCAN 05-Dec-2024 Home | Logout

Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download Dashboard

Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

► Status of Subscriber Change Request Status Results

Name CVVH W0ZVC

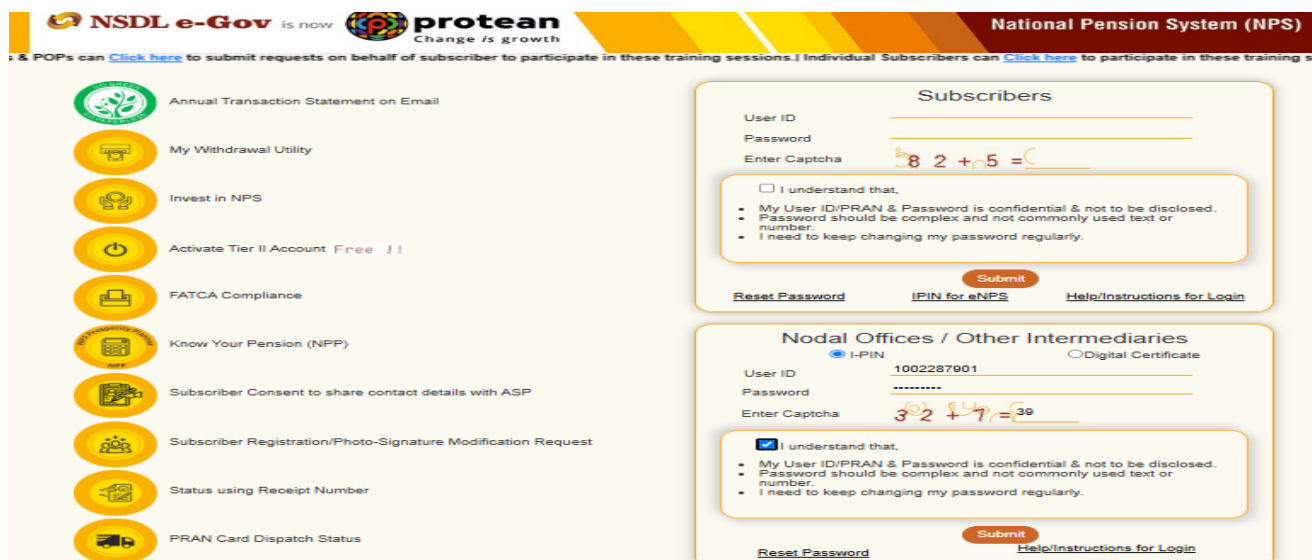
PRAN 110162887572

Sr. No.	Acknowledgement No.	Request Received Date	Request Type	Status	DDO Approved	DDO Approval Date	Auto-Processed	Request Authorization Date	Reason of Rejection
1	2302157151	05-12-2024	Subscriber Change Request Status	Pending Authorisation	-	-	No	-	-

C.2 Request Authorization by PAO/DTO office Nodal Office User 2 (Checker/Authorizer)

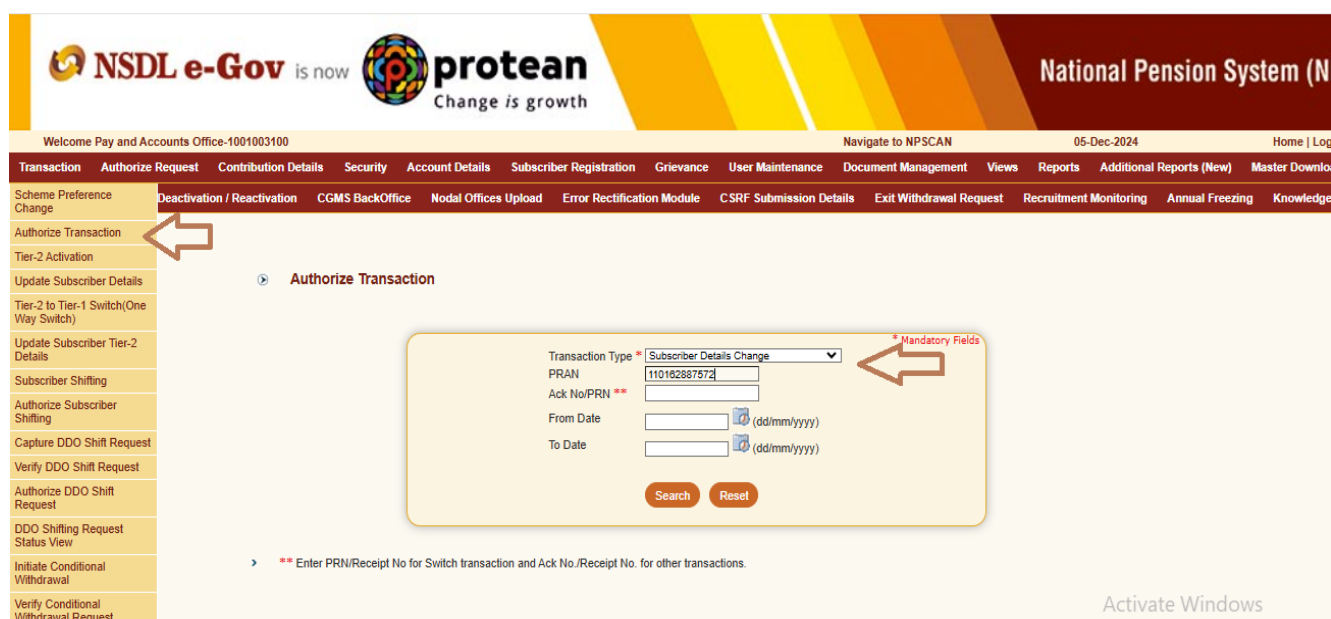
11. Nodal office will log in to CRA (<https://cra-nsdl.com>) with user ID 2 (Checker/Authorizer) (Refer figure 60)

Figure 60



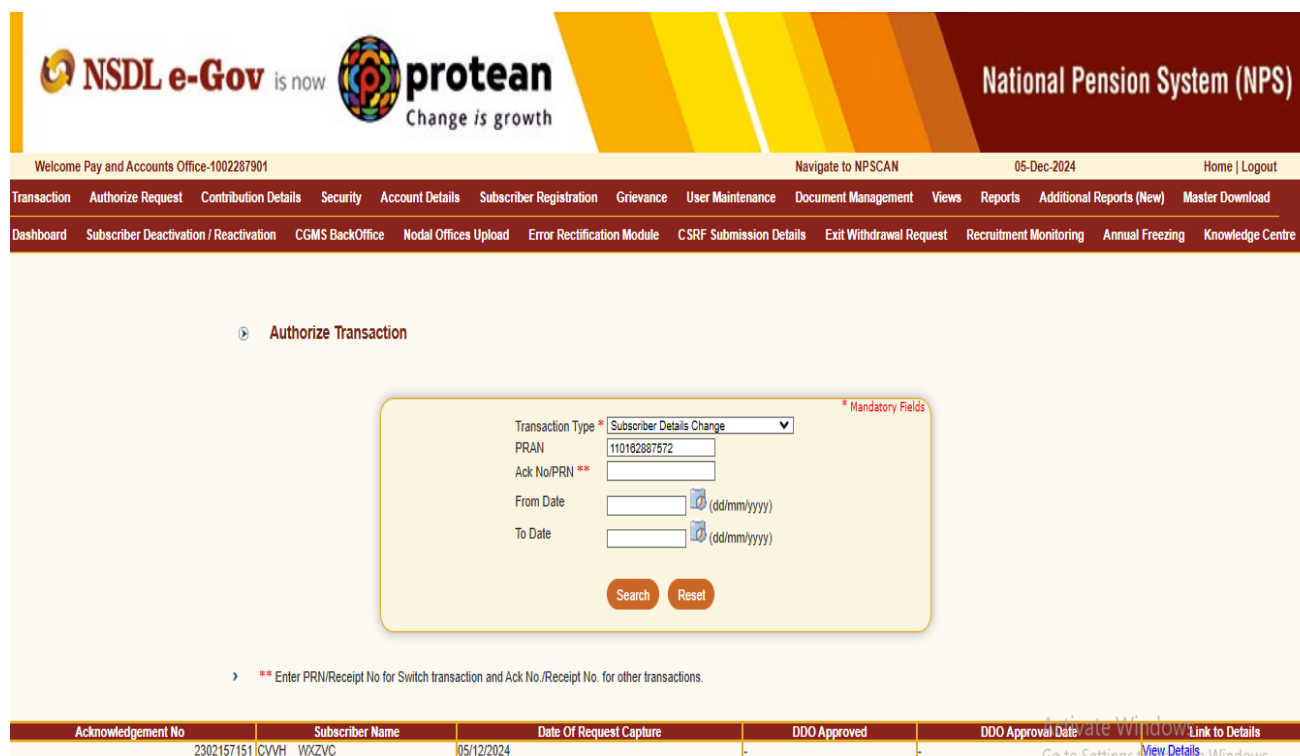
12. Click on menu "Transaction" → **"Authorize Transaction"**. Enter Transaction Type and PRAN details. Click on **"Search"**. (Refer figure 61)

Figure 61



13. Click on hyperlink “**View Details**” to check the new details updated by maker user. New updated Details are highlighted in **Red Color** text. (Refer figure 62 & 63)

Figure 62



Welcome Pay and Accounts Office-1002287901

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Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download

Dashboard Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Recruitment Monitoring Annual Freezing Knowledge Centre

Authorize Transaction

Transaction Type * Subscriber Details Change * Mandatory Fields

PRAN 110162887572

Ack No/PRN **

From Date (dd/mm/yyyy)

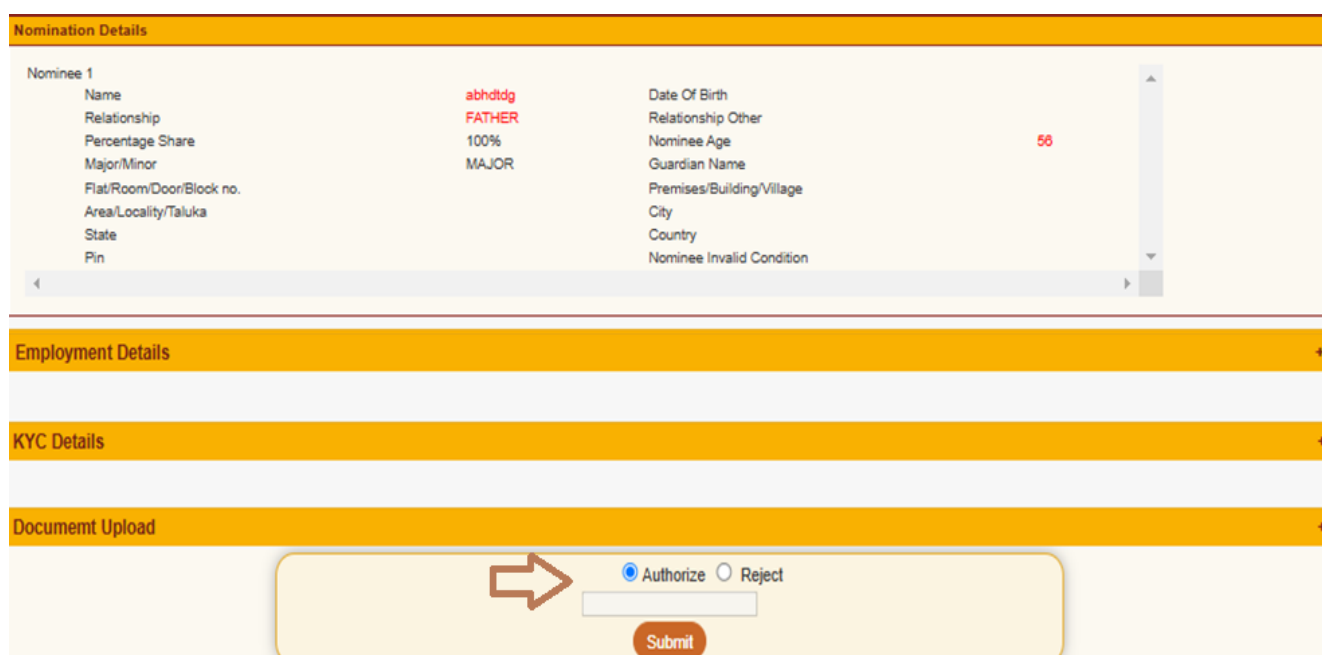
To Date (dd/mm/yyyy)

Search Reset

** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

Acknowledgement No	Subscriber Name	Date Of Request Capture	DDO Approved	DDO Approval Date
2302157151	CVVH WXZVC	05/12/2024	-	-

Figure 63



Nomination Details

Nominee 1

Name	abhdtdg	Date Of Birth	
Relationship	FATHER	Relationship Other	
Percentage Share	100%	Nominee Age	56
Major/Minor	MAJOR	Guardian Name	
Flat/Room/Door/Block no.		Premises/Building/Village	
Area/Locality/Taluka		City	
State		Country	
Pin		Nominee Invalid Condition	

Employment Details

KYC Details

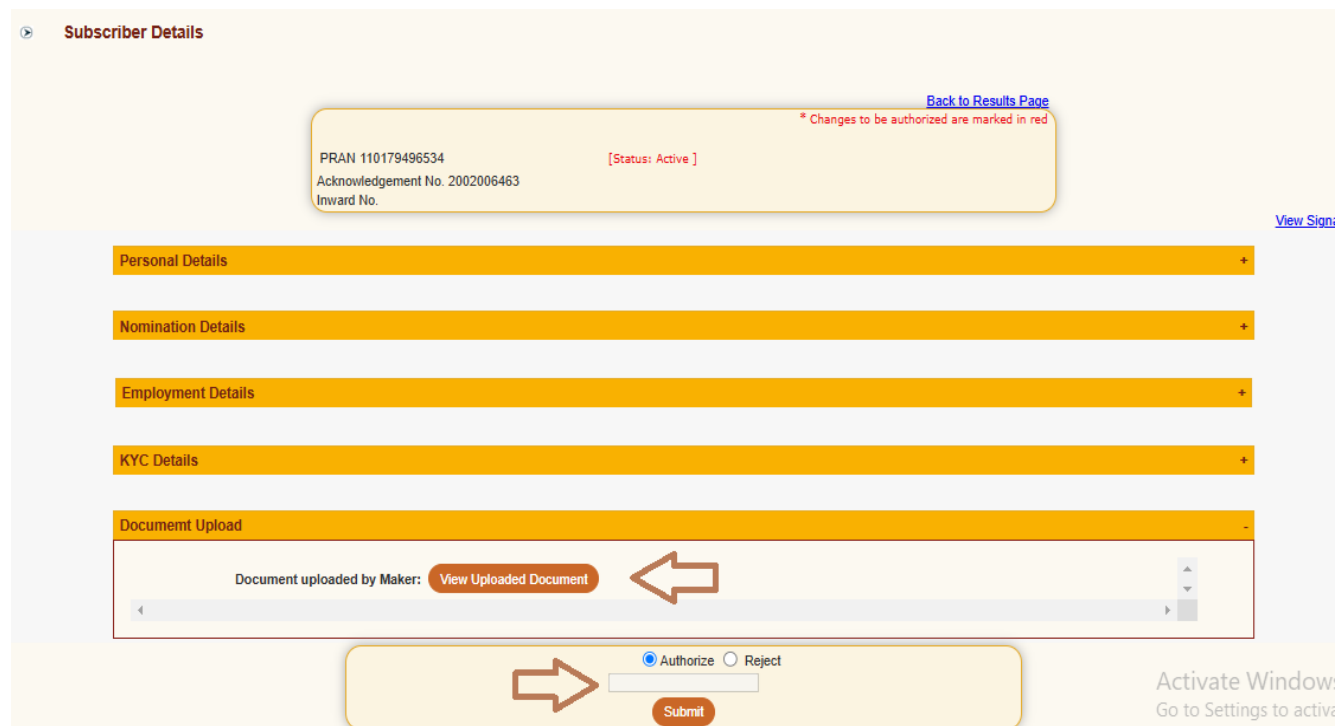
Document Upload

Authorize Reject

Submit

14. Office may **Authorize/Reject** the request after checking supporting documents are details updated by maker user. (Refer figure 64)

Figure 64



Subscriber Details

[Back to Results Page](#)

* Changes to be authorized are marked in red

PRAN 110179496534 [Status: Active]
Acknowledgement No. 2002006463
Inward No.

[View Sign](#)

Personal Details +

Nomination Details +

Employment Details +

KYC Details +

Document Upload -

Document uploaded by Maker: [View Uploaded Document](#)

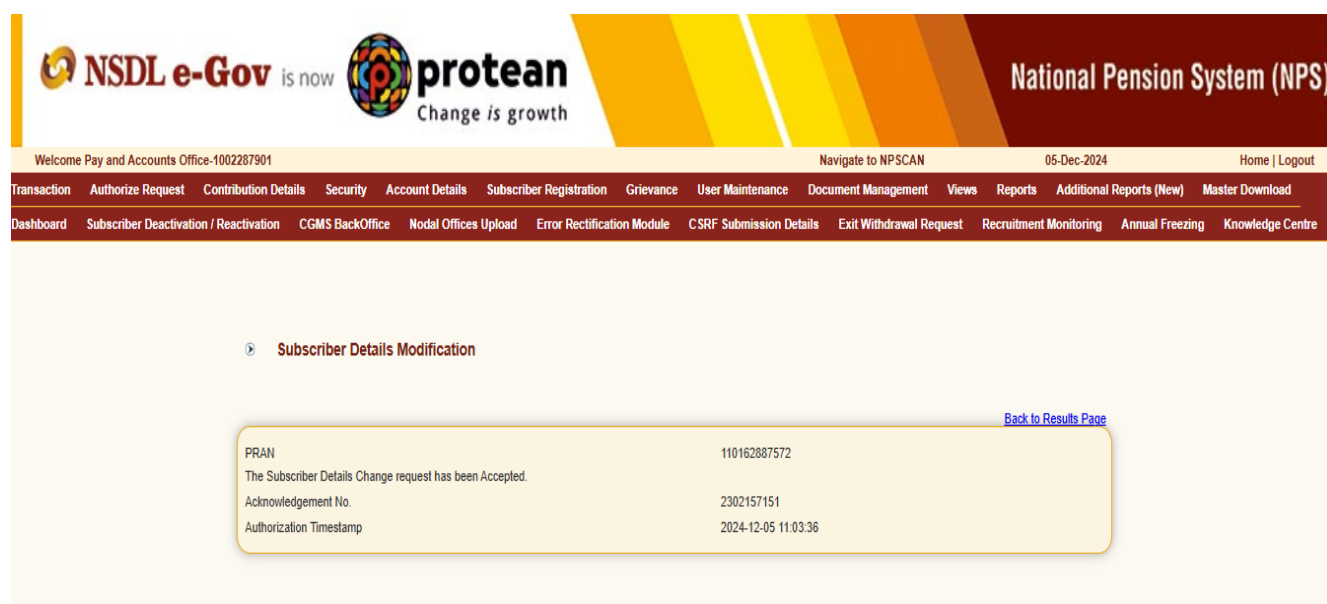
☒ Authorize ☐ Reject

[Submit](#)

Activate Window
Go to Settings to activate

15. Message will be displayed on screen once subscriber details change request are authorized/rejected. (Refer figure 65)

Figure 65



NSDL e-Gov is now **protean** Change is growth

National Pension System (NPS)

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[Transaction](#) [Authorize Request](#) [Contribution Details](#) [Security](#) [Account Details](#) [Subscriber Registration](#) [Grievance](#) [User Maintenance](#) [Document Management](#) [Views](#) [Reports](#) [Additional Reports \(New\)](#) [Master Download](#)

[Dashboard](#) [Subscriber Deactivation / Reactivation](#) [CGMS BackOffice](#) [Nodal Offices Upload](#) [Error Rectification Module](#) [CSRF Submission Details](#) [Exit Withdrawal Request](#) [Recruitment Monitoring](#) [Annual Freezing](#) [Knowledge Centre](#)

Subscriber Details Modification

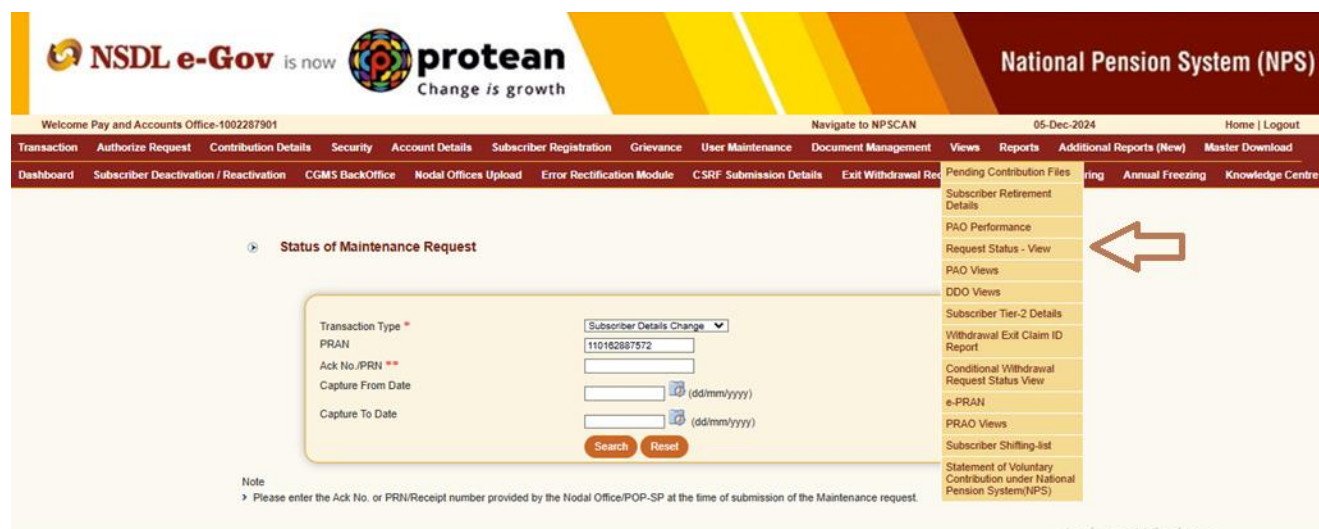
[Back to Results Page](#)

PRAN 110162887572
The Subscriber Details Change request has been Accepted.
Acknowledgement No. 2302157151
Authorization Timestamp 2024-12-05 11:03:36

16. Status of request can be checked under option:-

View → Request Status -View→ Transaction Type→ Enter PRAN/ Acknowledgment number→Search (Refer figure 66 and 67)

Figure 66



NSDL e-Gov is now **protean** Change is growth

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Dashboard Subscriber Deactivation / Reactivation CGMS BackOffice Nodal Offices Upload Error Rectification Module CSRF Submission Details Exit Withdrawal Request Pending Contribution Files Request Status - View PAO Views DDO Views Subscriber Tier-2 Details Withdrawal Exit Claim ID Report Conditional Withdrawal Request Status View e-PRAN PRAO Views Subscriber Shifting-list Statement of Voluntary Contribution under National Pension System(NPS)

Status of Maintenance Request

Transaction Type *

PRAN

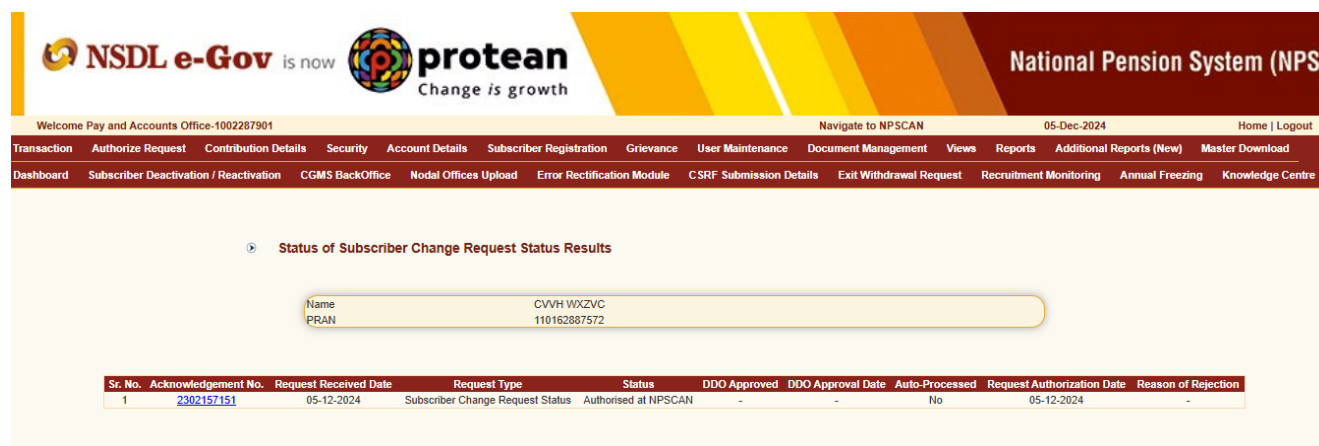
Ack No./PRN **

Capture From Date

Capture To Date

Note
Please enter the Ack No. or PRN/Receipt number provided by the Nodal Office/POP-SP at the time of submission of the Maintenance request.

Figure 67



NSDL e-Gov is now **protean** Change is growth

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Transaction Authorize Request Contribution Details Security Account Details Subscriber Registration Grievance User Maintenance Document Management Views Reports Additional Reports (New) Master Download

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Status of Subscriber Change Request Status Results

Name CVVH WXZVC
PRAN 110162887572

Sr. No.	Acknowledgement No.	Request Received Date	Request Type	Status	DDO Approved	DDO Approval Date	Auto-Processed	Request Authorization Date	Reason of Rejection
1	2302157151	05-12-2024	Subscriber Change Request Status	Authorised at NPSCAN	-	-	No	05-12-2024	-
